

**FY 2012**

**Earning Results**

February 27th, 2013



beyond  
payment

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# Agenda FY 2012

- 1. Review of Activities** **Philippe Lazare – CEO**
- 2. Financial Results** **Patrice Durand – EVP Finance & Operations**
- 3. 2013 Outlook** **Philippe Lazare – CEO**

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# Review of activities FY 2012



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# FY 2012: Very strong annual results

## ● Very strong revenue growth

- Revenue: €1.206 bn
- Reported growth: +20%
- Like-for-like growth: +14.5%

## ● Proven ability to increase margins while investing in future sources of growth

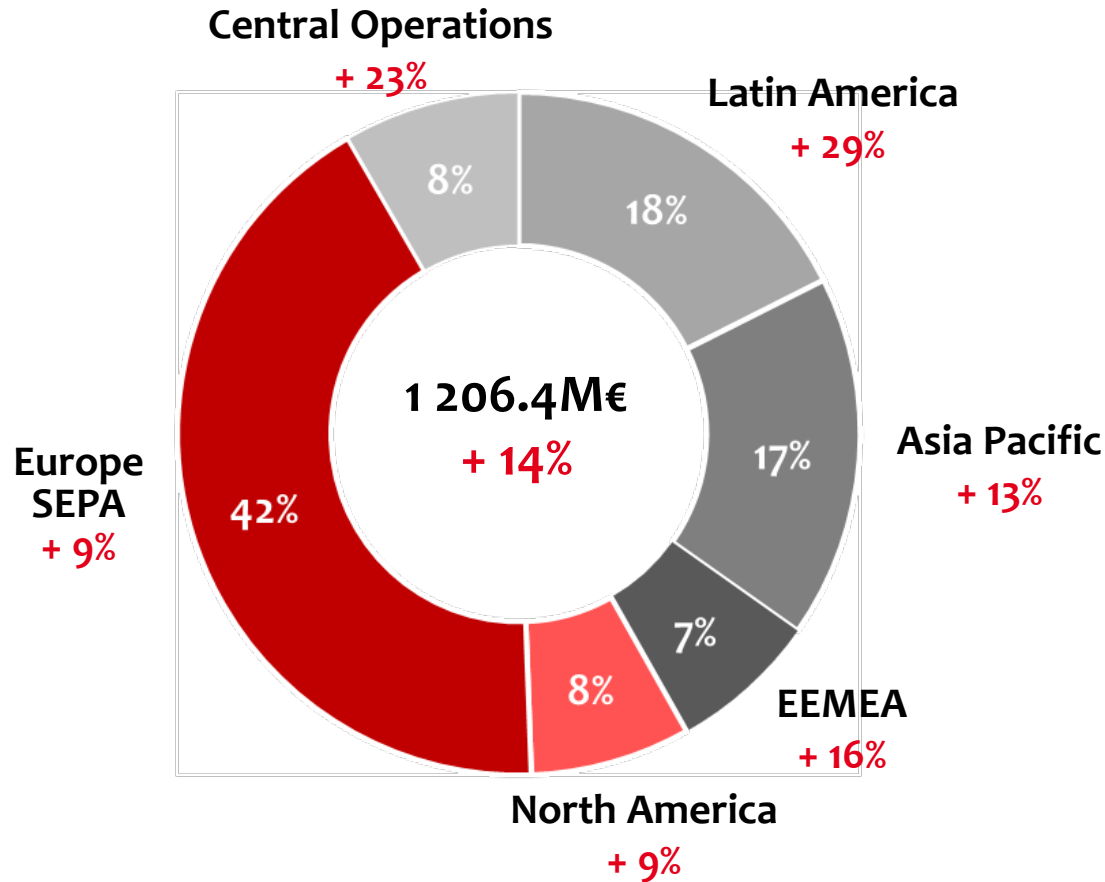
- EBITDA: 18.5% of revenue, +50 basis point
- Net result attributable to Ingenico S.A. shareholders: €97m, +71%

## ● Free cash flow up 82% to €125m

## ● Proposed dividend of 0.70 euro, +40%

## ● 2013: continued profitable growth

# FY12: Strong growth contribution across all regions, independently from macroeconomic conditions



\*Growth rate at constant FX & scope

# Key customers wins



## Banks/Acquirers



## Mobility



## Merchants

## Partnerships



# Over performed in payment terminals (+13%\*): the right international presence & the right products

- **The best and most comprehensive product range**

- iWL, iSC, iSMP, iSelfService



- **~ 6 million terminals sold**

- **Benefiting from new competitive landscape & market dynamics**

- **Over performed market in SEPA-Europe region despite macro environment**

- Gaining market share, notably in UK and Central Europe
- New competitive landscape

- **Emerging markets remain key growth drivers**

- Building on strong positions: China, Brazil
- Acquisition in Russia and Indonesia
- Still growth potential in South-East Asia, and LATAM outside Brazil

- **Resumed growth resumption in North America**

- Successfully penetrated ISO & acquirers channel to market
- Ready to capture growth driven by EMV migration in USA

\*Growth rate at constant FX & scope

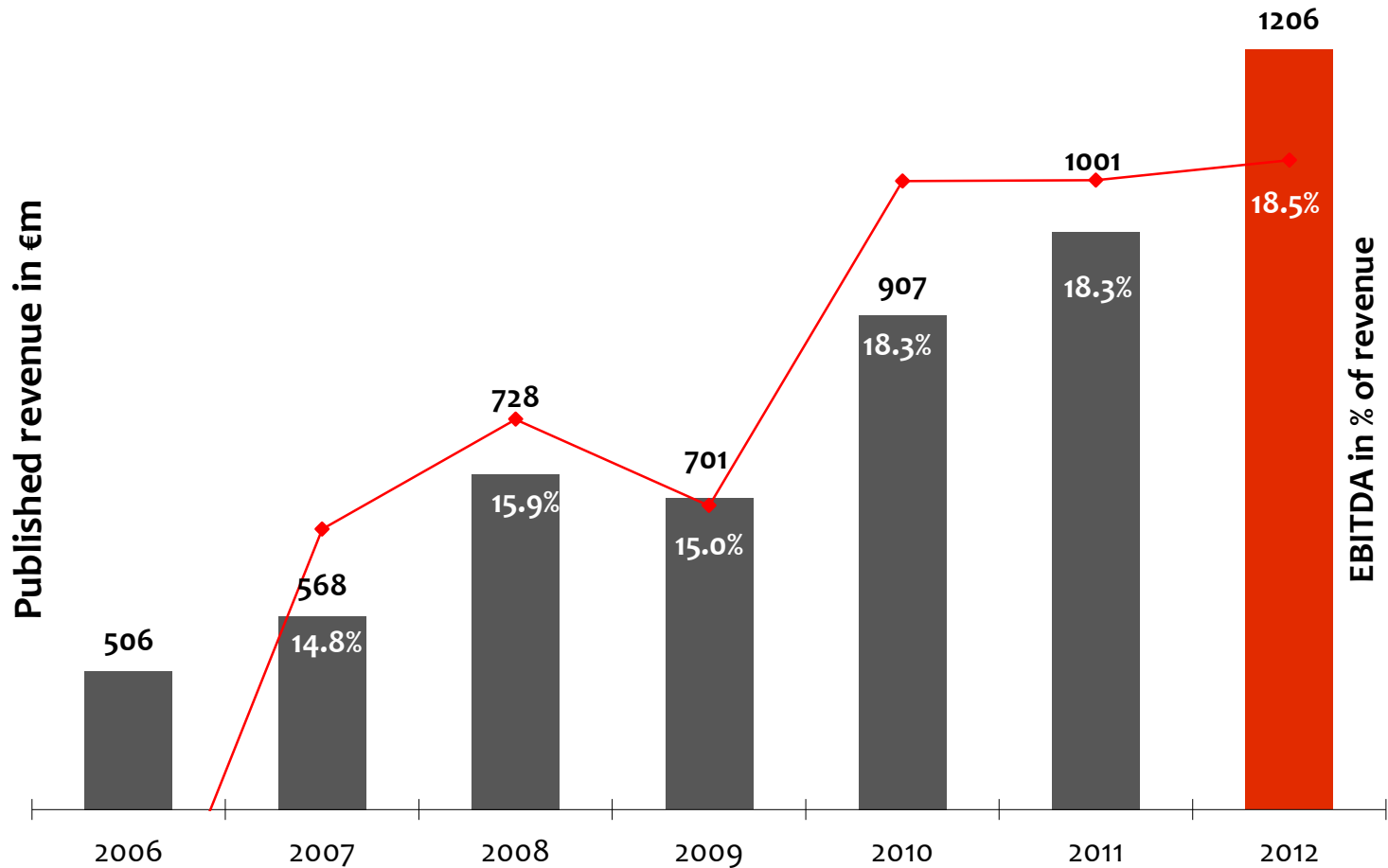


# Continuous growth on Transactions: +23%\*

- **Continued strong growth of Transfer To: +91%**
- **Activity resilience in Transactions (excluding Transfer To): +8%**
  - Good traction in Axis pre-processing solutions across Europe
  - First year of successfully deploying easycash outside Germany
- **Promising launch of e-payment solution in Germany**

\*Growth rate at constant FX & scope

# Strong business model, fueling investment for future growth



# Investing towards the US market

- **Focused efforts in products, R&D, and sales & marketing efforts to secure and develop customer base**
- **Confirmed Tier 1 Telium acceptance with major wins against competitors in last 3 months**
- **Increased penetration of small merchants**
  - ❑ **Secured 70% of top 10 US merchant acquirers**
  - ❑ **Increased penetration of ISOs (FAPS,...)**
  - ❑ **Secured top distributors: The Phoenix Group, POS Portal, TASQ**

<b>Top 10 first US merchants acquirers</b>
First Data
Elavon
Global Payments
Bank of America
Vantiv
Intuit Payment Solutions
TSYS
Chase Paymentech
EVO Merchant Services
Heartland

*Source: Nilson report, ranking based on # of active merchant outlets in 2011*

# Investing in the mobile payment space

- February 2012: Ingenico becomes the majority shareholder of ROAM....



50,000 merchants  
connected

100+ Employees

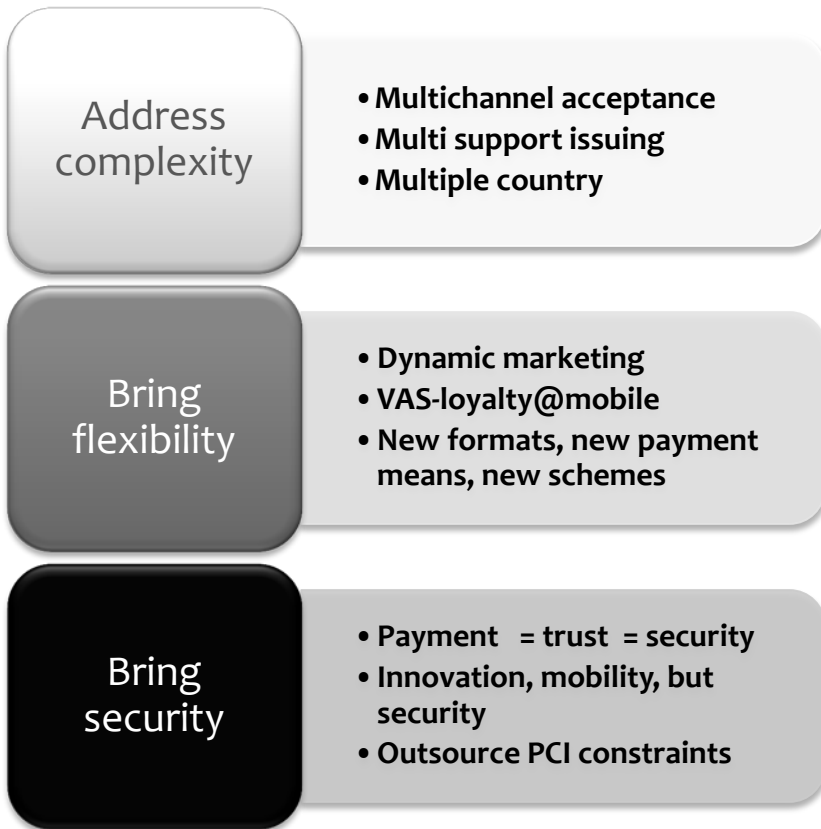
- 2013: Ingenico and ROAM combine forces to design a secured world class white label solution that enables our partners to address small merchants:



- ❑ Strong investment in Roam to combine Ingenico's know how in security and localization with Roam's know how in mobile platforms
- ❑ Development of a global mobile acceptance offering, leveraging the mobile commerce platform developed by ROAM.
- ❑ An unparalleled route to Chip and PIN / Chip and Sign / Swipe mobile point of sale solutions.
- ❑ A number of Pilots ongoing in many geographies – 1st contract signed for Chip+Pin mobile payments in Europe: BNPP

# Positioning Ingenico at the heart of the shopping experience

## New merchant requirements



## Ingenico solutions



## FY 2012 at a glance

- **Over performed in depressed economic environment**
- **A diversified international exposure with multilocal presence**
- **The right and innovative products**
- **Robust business model**
- **Capacity to expand a high level of margin while investing for future growth**

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# Financial Results FY 2012



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# Basis of presentation for FY 2012 financials

## ● For better understanding of the Group's performance

- ❑ Operating performance and income statements in this presentation are prepared on an adjusted basis, i.e. exclude the impact of PPA amortization (IFRS3)
- ❑ 2011 pro-forma financial data include 2011 acquisition of TNET, paycom and XIRING
- ❑ In 2012, Fx gains and losses (including hedging) are reported in the income statement depending on their nature: as a consequence, operational foreign exchange results are now booked in gross profit. 2011 and 2012 financial data are reflecting this change in methodology
- ❑ 2012 financial data include ROAM Data contribution starting February 2012



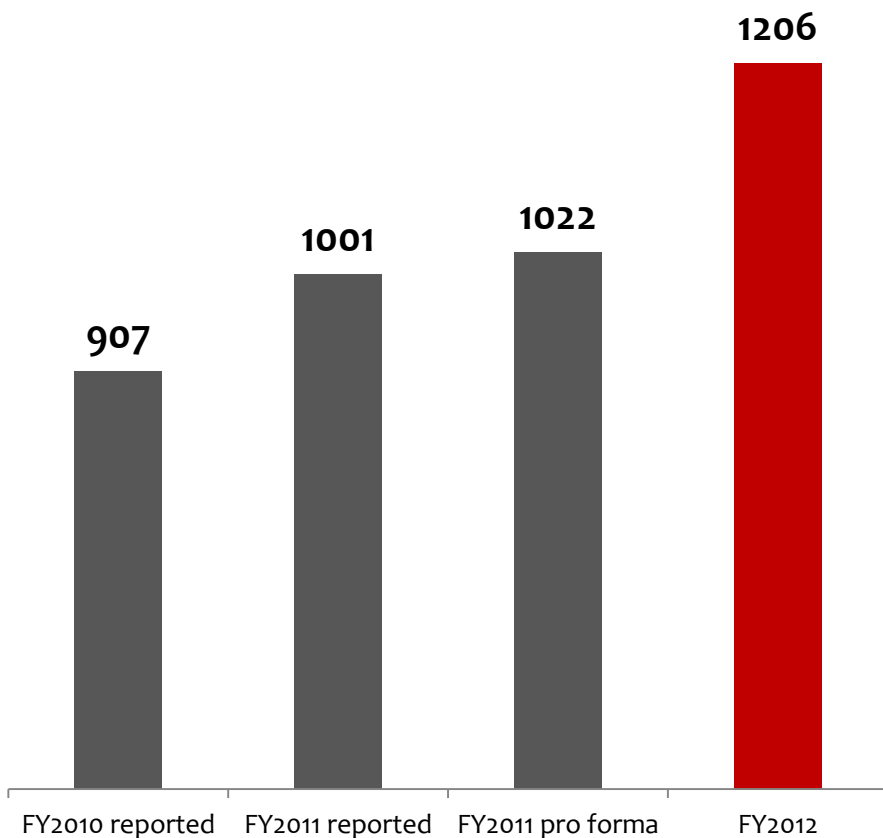
# Strong operational performance

In M€	FY 2012	FY 2011 Proforma restated	FY 2011 Reported restated	Changes	
				vs. FY 2011 Proforma restated	vs. FY 2011 Reported restated
Revenue	1 206	1 022	1 001	+14%*	+20%
Gross Profit	513	425	413	+21%	+ 24%
<i>In % of revenue</i>	42.5%	41.6%	41.3%	+90 bps	+120 bps
EBITDA	223	184	180	+21%	+24%
<i>In % of revenue</i>	18.5%	18.0%	18.0%	+50 bps	+50 bps
EBIT	190	153	151	+24%	+26%
<i>In % of revenue</i>	15.7%	14.9%	15.1%	+80 bps	+60 bps
Net profit, attributable to shareholders	97	NA	56	n/a	+71%

\*Growth rate at constant FX & scope

# Over performing top line growth

Revenue (in M€)



● Year-on year: + 20%

□ Positive FX impact: +25M€

□ Acquisitions: 11M€

● Like-for-like: +14%

● +13%: growth generated by Terminals business (hardware, servicing & maintenance)

□ Volume growth in HW

□ Continued increased contribution of mobile & contactless terminals

● +23%: growth derived from Transactions

□ Growth in all segments

□ Transfer To growing at 91%

□ Growth excluding Transfer To: +8%

# Terminals: Sustained strong gross profit margin

## Terminals (Hardware, Services & Maintenance)

<i>In M€</i>	<b>FY 2012</b>	<b>FY 2012 / FY 2011 PF restated</b>
Revenue	<b>981</b>	<b>+13%*</b>
Gross Profit	<b>436</b>	<b>+22%</b>
<i>In % of revenue</i>	<b>44.4%</b>	<b>+200bps</b>

- Very strong volume growth
- Hardware: continuous improvement of production costs due to purchasing efficiencies

\*Growth rate at constant FX & scope

# Transactions: robust fundamentals

## Transactions

<i>In M€</i>	<b>FY 2012</b>	<b>FY 2012 / FY 2011 PF</b>
Revenue	<b>225</b>	<b>+23%*</b>
Gross Profit	<b>77</b>	<b>+15%</b>
<i>In % of revenue</i>	<b>34.4%</b>	<b>(350bps)</b>
<i>Excluding impact of TransferTo</i>	<b>44.3%</b>	<b>(40 bps)</b>

- As expected, gross margin impacted by dilutive effect of higher contribution of TransferTo
  - Excluding Transfer To, gross profit of Transactions is up 44.3% of revenues

\*Growth rate at constant FX & scope

# Controlling OPEX level while fueling a group development

<i>In M€</i>	<b>FY 2012</b>	FY 2011 pro forma restated	FY 2011 reported
Research & Development	<b>85</b>	71	68
Sales & Marketing	<b>105</b>	83	80
General & Administrative	<b>133</b>	118	115
<b>Operating expenses</b>	<b>323</b>	<b>272</b>	<b>263</b>
<b><i>In % of revenue</i></b>	<b>26.8%</b>	<b>26.7%</b>	<b>26.2%</b>

- R&D costs increase to support development of new operating system and future growth (US market and mobility)
- Sales & Marketing costs increase reflecting strong sales performance and deployment of future growth drivers
- General & Administrative costs increase reflecting reinforced support at Group and regional levels initiated in 2011

\*excluding PPA

# As expected, strongly decreased OPEX during second semester

<i>In M€</i>	<b>FY 2012</b>	H1 2012	H2 2012
Research & Development	<b>85</b>	41	44
Sales & Marketing	<b>105</b>	50	55
General & Administrative	<b>133</b>	69	64
<b>Operating expenses</b>	<b>323</b>	<b>160</b>	<b>163</b>
<b><i>In % of revenue</i></b>	<b>26.8%</b>	<b>29.5%</b>	<b>24.5%</b>

● Managed to control OPEX through general cost efficiency, leading to a strong inflexion of H2 2012 OPEX (24.5% of revenue) vs H1 OPEX (29.5% of revenue)

\*excluding PPA

# From EBITDA to EBIT

<i>In M€</i>	FY 2012	Actual FY 2011 Pro Forma restated	Actual FY 2011 reported restated
<b>EBIT</b>	<b>190</b>	<b>153</b>	<b>151</b>
<i>In % of revenue</i>	<i>15.7%</i>	<i>14.9%</i>	<i>15.1%</i>
Amortization & Depreciation	(30)	(28)	(26)
Provision for liabilities & warranty	2	1	1
Share-based payment	(5)	(4)	(4)
<b>EBITDA</b>	<b>223</b>	<b>184</b>	<b>180</b>
<i>in % of revenue</i>	<i>18.5%</i>	<i>14.8%</i>	<i>18.0%</i>

# Net result attributable to shareholders multiplied by 1.7

<i>In M€</i>	FY 2012	FY 2011 restated
<b>EBIT</b>	<b>190</b>	<b>151</b>
<i>in % of revenue</i>	15.7%	15.1%
Purchase Price Allocation	(26)	(26)
Other income & expenses	+1	(18)
Financial result & Equity Method	(15)	(26)
<b>Income before tax</b>	<b>150</b>	<b>81</b>
Income tax	(50)	(23)
Income tax rate	33%	26.9%
Net Result	100	58
<b>Net Result, attributable to shareholders</b>	<b>97</b>	<b>56</b>

Higher tax rate mainly due to higher contribution of entities supporting high tax rate



# Other income & expenses

In €M	2012	2011
Non recurring costs	(9)	(15)
Gains/(Losses) on disposals of assets and acquisition of financial assets	10	(2)
Disposal of plant, property, equipment, intangible assets and other	(0)	(1)
Misc.	-	0
<b>Total other income &amp; expenses</b>	<b>1</b>	<b>(18)</b>

- Reduction of non recurring costs due to high comparison base in 2011
- Impact of Roam Data share reevaluation after taking control in February 2012

# Financial result

In €M	2012	2011
Interest expense	(22)	(26)
Income from cash & cash equivalent	9	7
<b>Net interest costs</b>	<b>(13)</b>	<b>(19)</b>
Foreign exchange gains/losses	0	(0)
Other financial income/expenses	(1)	(4)
<b>Net finance costs</b>	<b>(14)</b>	<b>(26)</b>
Equity method result	(0)	(3)

● FY impact of the renegotiation of 2011 syndicated loan

# Net debt

In M€

**Net debt as of January 1**

FY 2012

FY 2011

110

109

EBITDA

223

180

Working capital changes

3

(30)

Capex

(45)

(34)

Other income & expenses

(9)

(16)

Interest and tax paid

(47)

(31)

**Free Cash Flow**

125

69

Dividend paid

(14)

(5)

Acquisitions net of disposals

(69)

(81)

Convertible bond (IFRS)\*

(6)

32

Others

(1)

(16)

Change in net debt

35

(1)

**Net debt as of December 31**

75

110

**Cash Conversion**

56%

37%

\*IFRS treatment of convertible bond including equity component, accrued & capitalized interests

# Strong working capital improvement despite strong activity increase

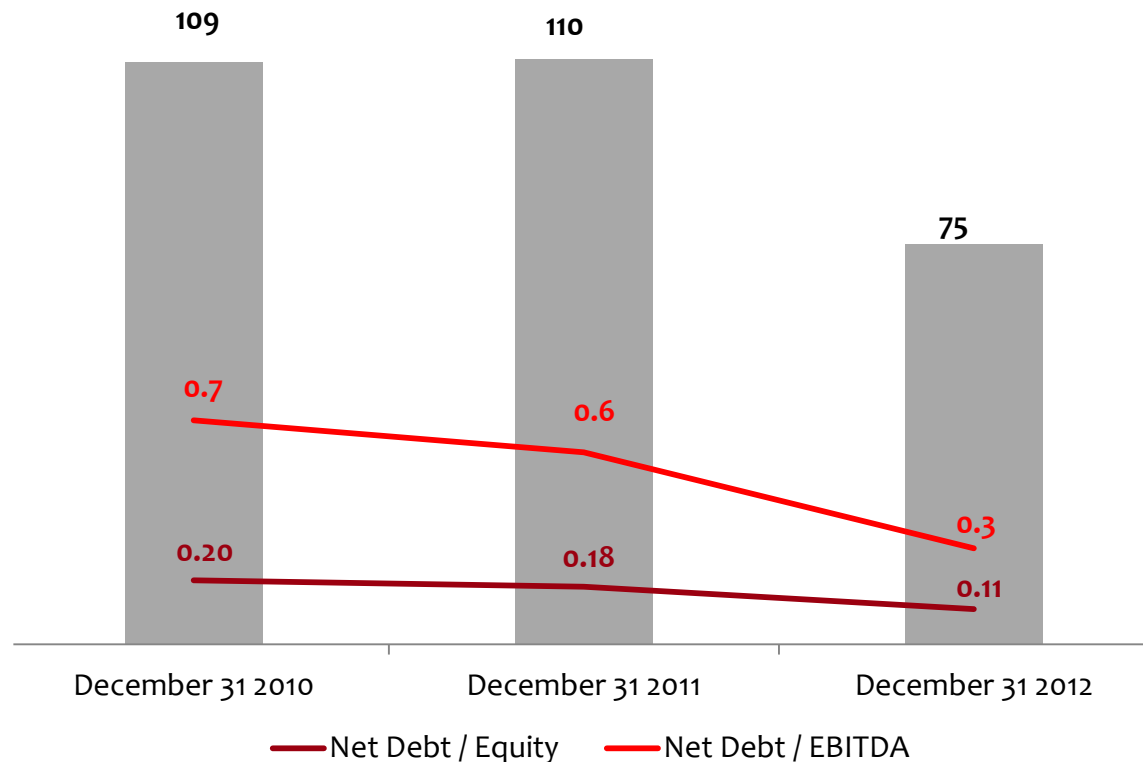
In M€	<b>FY2012</b>	FY2011	<b>Variance FY2012</b>	Variance FY2011
Inventories	<b>(105)</b>	(95)	(12)	16
Receivables	<b>(365)</b>	(364)	(1)	(72)
Payables	<b>368</b>	352	16	26
<b>Working capital variance</b>	<b>(102)</b>	(107)	<b>3*</b>	<b>(30)*</b>

- **Strict management of inventories and trade receivables**
- **Higher net trade payables**

\* Excluding impact of FX and various reclassification items for a total of -5.5M€

# Strong liquidity position & financial strength

Net debt (in M€)



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## 2013 Outlook



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# 2013: a new year of profitable growth

- **In current environment, confidence in increasing revenue and margin**
- **Early 2013:**
  - **Business seems to be holding up well**
  - **Growth should continue in emerging market and North America**
- **Like-for-like revenue growth  $\geq 8\%$**
- **EBITDA  $> 18.5\%$**

# Deploying multi-channel strategy by leveraging



## ① Leading pan-European online PSP with global reach

- 10 years experience in online payments
- Well established pan-European market positions
- Starting to expand footprint in the US and Asia

## ② Scalable end-to-end online payment service capabilities

- Services incl. processing gateway, fraud management, financial services, and white label e-commerce gateway
- Scalable, in-house and robust platform

## ③ High quality customer base

- ~ 42,000 merchants on various verticals
- Operating e-commerce solutions for Tier 1 in 70+ countries

## ④ Flexible e-payment services

④ Direct connections to over 200 banks and acquirers

④ 80 payment methods

④ Multi-currency

④ Multi-language

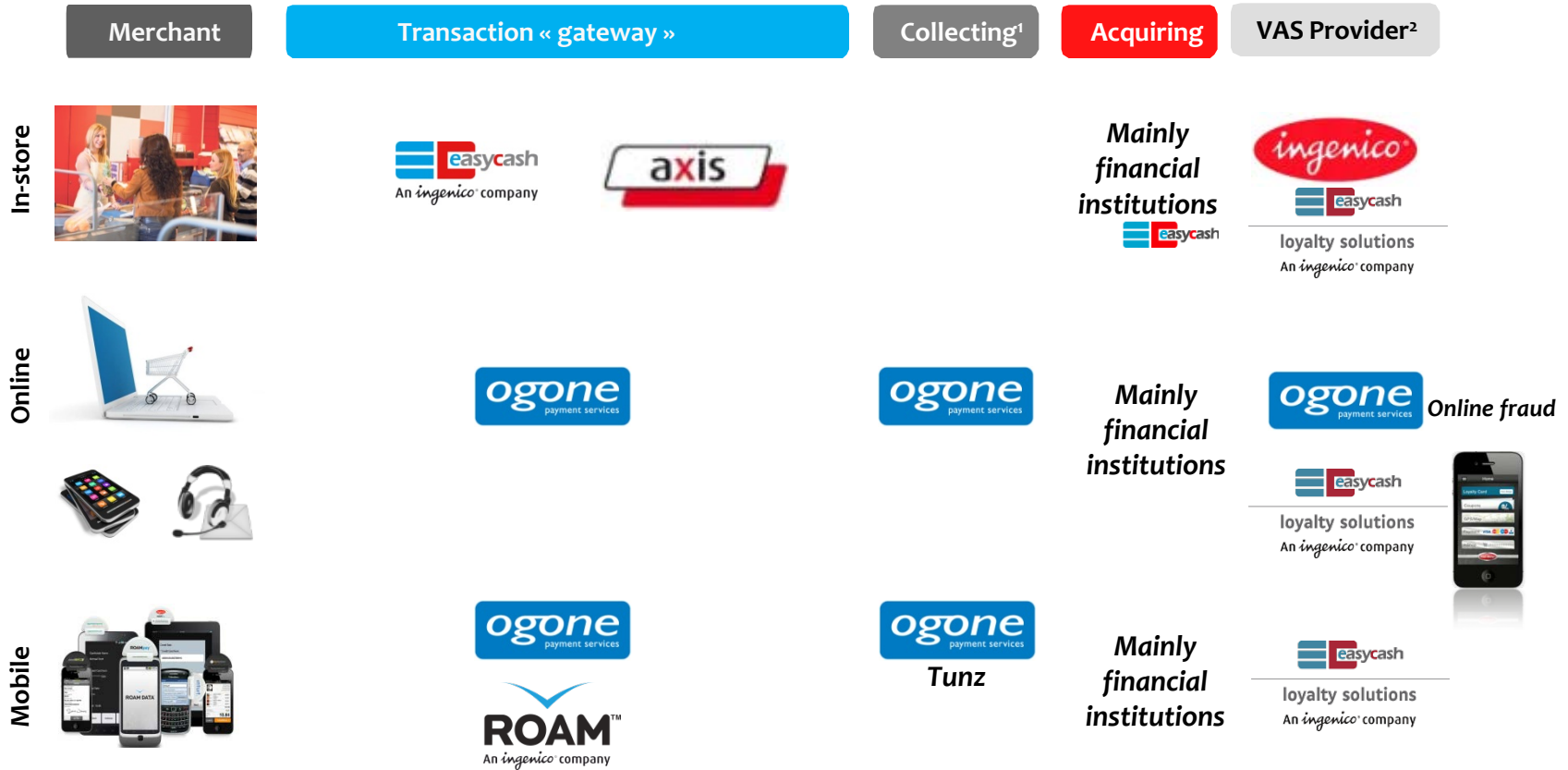
### Some Key customers





# Ogone: the perfect fit with Ingenico...

Create an unrivalled offering for a one-stop-shop, multi-channel payment solution for small-to-large merchants globally – covering the payment value chain



Notes:

- 1 Intermediary between merchants and acquiring institutions enabling the merchants to access multiple countries and currencies without administrative burden
- 2 Value-Added-Services Provider

# 2013 key focus

- **Continuing to leverage international & multi-local presence and complete product range**
- **Leveraging 2012 investments**
  - ❑ **US market**
  - ❑ **Mobile payment**
  - ❑ **Telium 3 launch**
- **Closing and integrating Ogone**
  - ❑ **Focus on synergies in European markets**

# Increasing dividend by +40% in 2012

	2012	2011
Net income, attributable to owners (in €m)	97	56
Dividend per share (in €)	0.70	0.50

**Dividend of €0.70 per share, payable in cash or in share  
will be proposed to next Annual General Meeting**