



# KEY OPERATIONAL HIGHLIGHTS

#### Steady growth in all **Business Lines**

+11% organic growth

#### Strong 18% growth of Enterprise

Driven by transaction activities and POS

#### SMB low double digit growth

Impact of risk portfolio rebalancing as expected

#### Positive growth momentum

+8% organic growth

#### **North America** back to positive

Strong dynamic in Q3'19 with 25% growth

#### **EMEA still** challenging

Impact of Eastern Europe volatility

#### Fully on-track to deliver our 2019 guidance

**Fit for Growth** in execution

**New Retail leadership** organization





# KEY FIGURES PER BUSINESS UNIT

### €880m

Group revenue

10% organic growth\* 28% reported growth

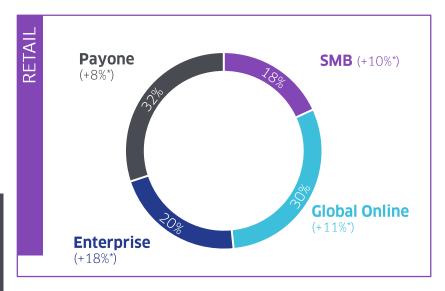
## €501m

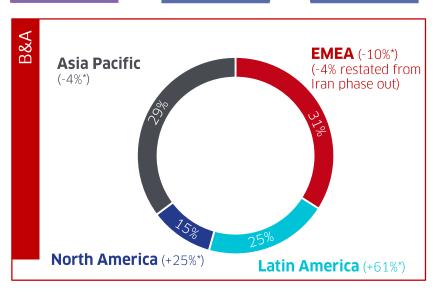
Retail revenue

11% organic growth\* 45% reported growth

# €379m B&A revenue

8% organic growth\* 11% reported growth



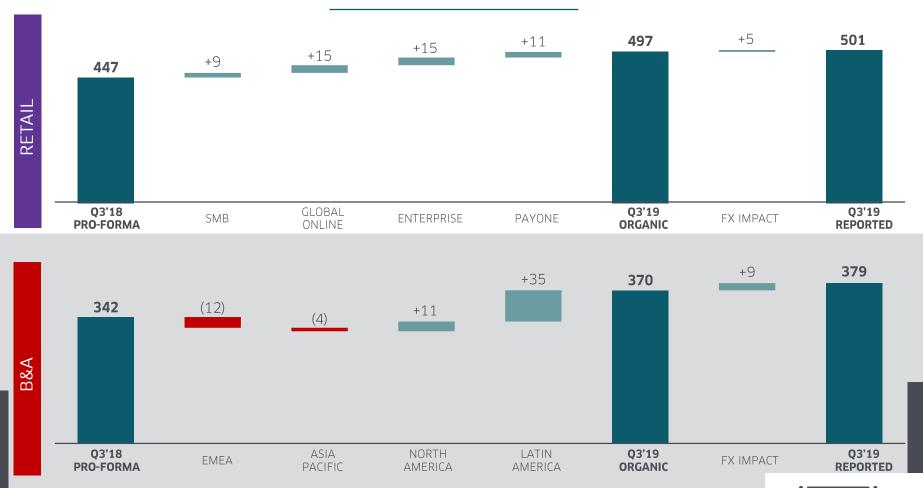




<sup>\*</sup> Growth rate at constant FX and scope



# Q3'19 REVENUE DEPLOYMENT PER BUSINESS UNIT





# RETAIL - BUSINESS LINES DYNAMICS

€90m

SMB

- As expected, soft Q3 performance due to the rebalancing of our risk portfolio
- Merchant wins growing at a steady pace with more than 4,000 new clients per month
- Increase of ISV contracts across Europe and North America fueled by Bambora Connect solution deployment
- Implementation of Bambora Blueprint in the Benelux region in line with the plan

• **Performance in line** with a growth acceleration in the third quarter (+8% organic)

- **Integration on track** (legal rationalization and IT migration)
- Acceleration of existing merchants' portfolio conversion roll-out of driven by the full service offering certified in H1'19
- More than 1,000 merchants per month from saving banks customers conversion to Payone payment solution

€158m

PAYONE

+8%\*

€152m

+10%\*

GLOBAL ONLINE

- Performance in line with expectations with emerging regions growing at +30%
- New products developments: Chinese payment methods for ecom players, online banking payments for Alibaba.com customers
- Traction on the verticalization of our offering towards Travel with Travel Hub roll-out
- Recent wins: Yoozoo Games, Yandex or Ikea e-com India

Continuous strong performance of both **POS and transactional** (Axis) activities

- **Double digit organic growth on transaction activities:** fueled by Omnichannel platform, customer wins and Turkey dynamic
- Traction on solutions combining acquiring capabilities with deployments confirmed
- Healthcare vertical in Germany keeps momentum in 03'19 that would fade in 04'19

€101m

ENTERPRISE

+18%\*

+11%\*

Growth rate at constant FX and scope



# B&A - REGION DYNAMICS

**NORTH AMERICA** 

+25%\*

€96m

-ATIN AMERICA

+61%\*

- Performance above expectations in Q3'19 fueled by a strong dynamic in the US
- North America region back to positive organic growth for the first 9-month
- Canada always impacted by a high comparison basis that will normalize in 04
- As expected, US gained strong traction driven by the ramp-up of ISVs certifications that should continue in Q4

- EMEA impacted by a strong volatility in Eastern Europe during Q3
- Western Europe remains resilient despite the DACH region impacted by ongoing consolidation
- Eastern Europe (Russia and CIS) impacted by weaker demand from local banks
- **New EMEA organization implemented** to improve performance

€116m

EMEA

-10%\*

Continuous strong performance in Brazil fueled by market share gains and APOS

- Growth acceleration in Columbia, Peru, Chile and Bolivia benefiting from contracts signed in the first half
- Traction in Mexico driven by demand of main local banks
- **Dynamic to continue** but growth rate will normalized in Q4 (high comparison basis)

- **Performance in line with expectations** with China partially offset by other countries
- China impacted by phasing effect as **expected** leading to a weaker H2 (budget allocation concentrated in H1)
- SEA dynamic fueled by Indonesia (APOS demand), market that will normalize in O4
- Good momentum in India and steady growth in Japan

€111m

-4%\*

PACII



# WE ARE IN MOTION - FIT FOR GROWTH EXECUTION

# **INGENICO** GROUP

# RETAIL ACCELERATION

# B&A REVIVAL



Implementation of the targeted model on-track and launch of the ERP scoping

> **Ongoing renegotiation process** on procurement

Rationalization and migration of our first data center achieved in O3'19

**Outsourcing and nearshoring** developments ongoing



SMB geographical expansion on-track with Bambora blueprint implementation in Benelux

**Enterprise launch of acquiring** capabilities packaged in a FS offer

Global Online ongoing process to provide domestic acquiring capabilities

**Conversion of saving banks customers** to Payone payment solution initiated



Android competence center in Vietnam up and running

Portfolio rationalization ongoing with c.50% of product references already decommissioned

Rationalization of EMS footprint completed

Global account management initiatives deliver with a strong growth rate





# 2019 GUIDANCE REITERATED\*

### **2019 GUIDANCE**

#### Revenues

> 9% organic growth (> 7% B&A / double digit Retail)

#### **EBITDA**

> €590M

(c.€305M B&A / > €285M Retail)

### **FCF** conversion

c.50% conversion rate (i.e. c.€300M FCF)



