Investor Day

26 March 2013



Introduction

Catherine Blanchet, VP Investor Relations & External Communication



Today's agenda - morning



- Philippe Lazare, Chairman & CEO
 - > 2016 Ambition



- Jacques Guérin, EVP Chief Solutions Officer
 - > Strategy driving our Offer



- Michel Léger, EVP R&D and Technology
 - > Innovation as a driving force







- Christopher Coonen, EVP Sales & Marketing,
 Jean-Marc Thienpont, EVP Mobile Payment
 & Peter de Caluwe, EVP e-Payment
 - > Deploying our multi-channel approach



Today's agenda - afternoon









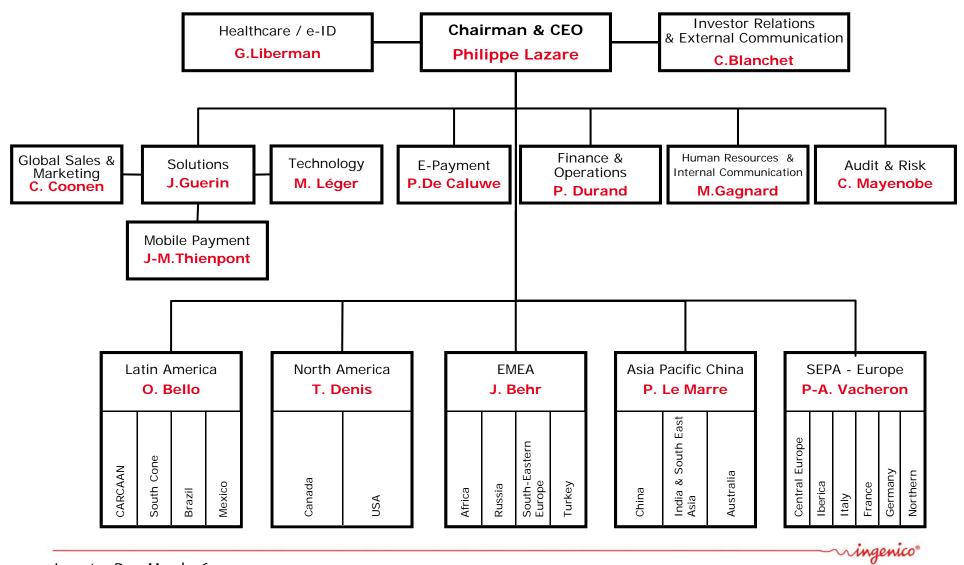




- Deploying our strategy across our geographies
 - > Jacques Behr, EVP EMEA
 - Developing the region
 - > Oscar Bello, EVP Latin America
 - Sustaining growth
 - > Patrice Le Marre, EVP APAC & China
 - Seizing the opportunities
 - > Thierry Denis, EVP North America
 - Executing the strategy
 - > Pierre-Antoine Vacheron, EVP SEPA-Europe
 - SEPA at the forefront of the group offering
- Patrice Durand, EVP Finance & Operations
 - > Supporting the Group's strategy



Group General Organization



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