



PRESS RELEASE

Ingenico obtains ISO 9001 quality certification for all of its corporate activities

Neuilly-sur Seine, December 14, 2009 – Ingenico, the world’s leading provider of payment solutions, has obtained ISO 9001:2008 quality certification from the Association Française pour l’Assurance Qualité (AFAQ) for its entire range of corporate activities.



Some of those activities were already ISO-certified as early as 2003 at Sagem-Monetel, which merged with Ingenico in 2008. The certification perimeter has been extended to the new combined entity. It now covers not only payment terminal marketing, design and manufacturing, but also the development, set-up and operation of secure processing solutions for electronic transactions..

“This certification fully validates Ingenico’s policy of giving customer satisfaction top priority and our dedication to being a benchmark provider of quality products and services,” stressed Philippe Lazare, Ingenico’s Chief Executive Officer. “Implementing a robust and efficient Quality Management System (QMS) for our corporate activities is a key component of our drive for continuous, lasting improvement to ensure that our entire offer meets the highest quality standards,” he added.

At the same time, Ingenico’s U.K. subsidiary obtained the renewal of its ISO 9001:2008 quality certification, and corporate-level quality management has indicated that the Quality Management System will soon be extended to sales activity at all Ingenico subsidiaries.

About Ingenico (ING)

Ingenico (Euronext: FR0000125346 – ING) is a leading provider of payment solutions, with over 15 million terminals deployed in more than 125 countries. Its 2,800 employees worldwide support retailers, banks and service providers to optimize and secure their electronic payments solutions, develop their offer of services and increase their point of sales revenue. Ingenico generated pro-forma revenue of €780 million in 2008. More information on www.ingenico.com.

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