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Q1 2023 highlights





Performance driven by commercial acquiring activities

Strong commercial dynamics (market share gains and volumes growth)





Objective to create a major player in the attractive French payment market

Contemplated creation of a joint company fully operational early 2025



FS and MeTS performance fully as expected

FS delivers in line with anticipated full year trajectory

Soft start for MeTs as planned on a high comparison basis



Solid start of 2023

Guidance 2023 fully confirmed

2024 trajectory reiterated



^{*} Contemplated project subject to both parties' works council consultation and to corporate authorizations and customary regulatory approval

Q1'23 MS commercial activity

Ongoing instore and online dynamics in merchants wins and upsells

Wins with large new clients and partners

Upsells with existing clients and partners

Instore <u>Omnich</u>annel



Worldline & SoftPOS embedded solution including pre and acquiring capabilities on SoftPOS acceptance platform



Partnership with Worldline instore acceptance integrated into Oracle Micros Symphony & available in Oracle Cloud marketplace



Strategic partnership including Worldline eCom acceptance coupled with acquiring capabilities in Merchant's PMS



P2PE (Point-to-Point Encryption) leveraging Worldline acceptance network



Partnership with Wallee acting as payment facilitator for Worldline acquiring and DCC capabilities contracts



Self check-out solutions coupled to Worldline acceptance network

Online X-Border



TravelHub solution with BSP processing (Billing & Settlement) and eCom



European Card acceptance for consumer base in Europe



Partnership including Worldline payment orchestration product coupled with Finshark open banking solutions



Implementation of additional one-time payment solution

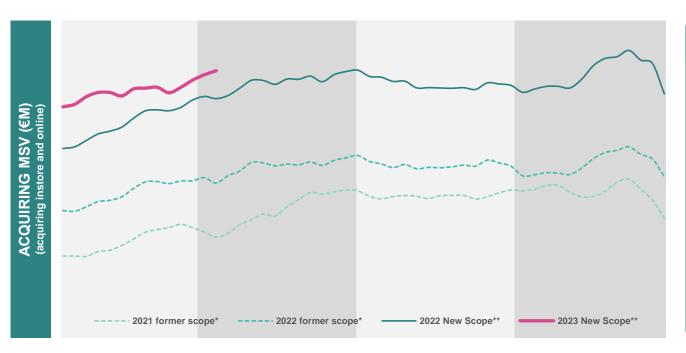


Partnership including Worldline payment orchestration platform solution managing Card and APM



Steady acquiring MSV growth in Q1 2023

Double-digit growth and promising start of Q2 2023



Strong MSV growth in Q1'23

Worldline own acquiring MSV Q1'23 €100bn

+13% vs 2022

Transaction volumes fueled by both instore and online

Instore MSV +11% vs 2022 Online MSV +19% vs 2022

Beginning of Q2'23
still in a solid trajectory driven
by instore and online

NB: Rolling 3-week average transaction volumes in euro millions on acquiring activities

(*) Former scope: Excluding ANZ, Axepta and Eurobank

(**) New scope: Including ANZ, Axepta and Eurobank



Q1'23 FS and MeTS commercial activity

Solid dynamic in new wins and partnerships to feed future growth

FS wins & partnerships



Solution combining the electronic signature of SEPA mandates with Open Banking-based account validation to reduce SEPA Direct Debit fraud



Contract to handle card issuing and processing in Norway, Germany and Austria



Strategic partnership for financial institutions and merchants in CEE combining Worldline FS capabilities (acquiring & issuing processing, account payment and digital services) and Printec payment platform

FS wins & partnerships



Omnichannel cloud contact center based on Worldline Contact solution to manage 11 million customer phone calls per year

Die Verkehrs-

Multiyear contract for the development and operation of a Media Management System (MMS) for eTicket Germany, managing cryptographically secured ticket information





Crédit Agricole strategic partnership

Marc-Henri Desportes

Deputy Group CEO



An attractive French market to deploy innovative payment solutions

Expansion of Worldline footprint in the largest payment market in Continental Europe

2nd largest economy

in Continental Europe

Sizeable and growing

addressable market



Largest payment market in Continental Europe c €700bn MSV

High cash penetration

40% of payment volumes

Solid domestic scheme

CB scheme capturing c.80% of card transaction volumes

Strong momentum

in digital payments

Unmatched market opportunity so far untapped at scale in acquiring by Worldline





Complementary strengths to create a major player in France

A perfect fit between a banking leader and a payment leader



Leading payment player in France (issuing + acquiring) with 12bn payment transactions

Strong distribution network through 39 Crédit Agricole regional banks and LCL bank

More than 16,000 banking advisors

Deep know-how of French merchants' ecosystem

Large banking network and established positions

WORLDLINE MY

Global leader in payment services in Europe with > €320bn acquiring MSV and 1.2m merchants

Best-in-class digital payment and products with all-in-one & verticalized solutions

Strong direct sales and marketing capabilities

Global reach and scale allowing competitive cost structure

State-of-the-art payment technology & business expertise

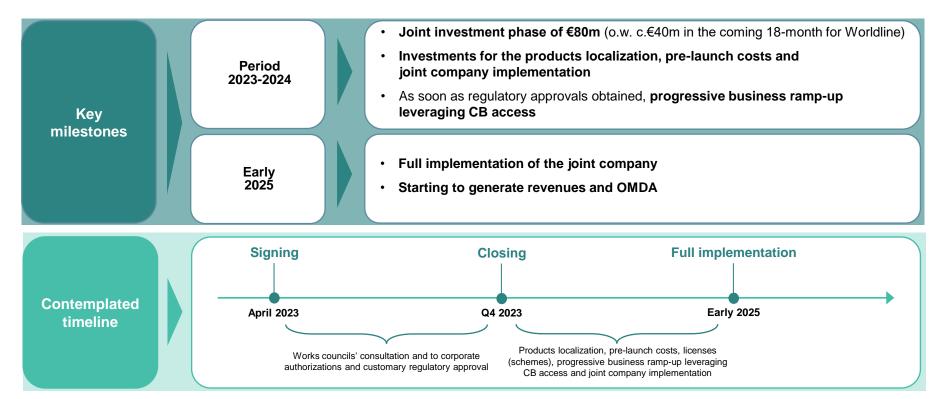
Create value to merchants with the ambition to grow 2x the market

NB: Contemplated project subject to both parties' works council consultation and to corporate authorizations and customary regulatory approval



Key milestones of the strategic partnership

A well-defined path towards full operationalization of the joint company early 2025



NB: Contemplated project subject to both parties' works councils' consultation and to corporate authorizations and customary regulatory approval



Key take-aways

A landmark transaction for the Group



Powerful access

to an attractive market



New long term growth engine

through Worldline payment technology expertise and Crédit Agricole distribution network



Flagship partnership

with one of the largest European banking Group



Worldline financial flexibility preserved

major joint company created through a balanced business contribution







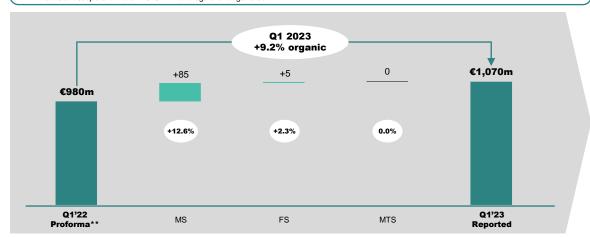


Q1 2023 financial performance

Global business lines overview and revenue building blocks

| * Organic Growth |
|------------------|
| |
| +12.6% |
| +2.3% |
| 0.0% |
| +9.2% |
| 23 34 |





Q1 2023 dynamics

Solid growth in Merchant Services to 12.6% fueled by payment volumes both instore and online in commercial acquiring activities

Financial Services up 2.3%, with good commercial developments

Mobility & e-Transactional Services stable with a good underlying growth but impacted by the re-insourcing of a French Telco contract as expected



Digital Payments for a Trusted World



Merchant Services

Q1 2023 highlights



€758m revenues +12.6% organic growth

Solid performance led by a steady growth in transaction volumes in both instore and online

- Commercial Acquiring: Strong double-digit growth with almost all geographies and customer segments contributing. Very good start of newly integrated Italian and Greek activities fueled by new customers onboarding and steady cash-to-card conversion
- Payment Acceptance: Single digit growth led by Global Sales & Vertical. While benefitting from a continuous recovery of travel related verticals (existing business and new wins), digital commerce still faced to the impact of the stop of Russian activities this quarter
- Digital Services: Mid-single digit growth with a solid performance in our key countries related to retailers' activities



Financial Services and Mobility & e-Transactional Services

Q1 2023 highlights

Financial Services



Q1 performance in line with expected full year trajectory xxx

- Card-based payment processing & acquiring: Positive performance driven by good dynamics in Benelux, France and Finland (improved transaction volumes) and the project ramp-up of the ING contract
- Digital Banking: Soft performance with a good dynamic in France (volumes increase and new business), offsetting a softer performance in the Netherlands
- Account Payments: Solid growth with strong volumes in Germany
- Overall significant pipeline of new projects

Mobility & e-Transactional Services



€84m revenues Flat org. growth

Solid underlying growth mainly offset by the re-insourcing of a secured mail telco operator contract end of H1'22, leading to an overall flat performance in Q1'23

- Trusted Digitization: Steady double-digit growth driven by France (strong volumes from energy subsidies) and new projects
- e-Ticketing: High-single digit growth fueled by increased volumes in transportation and ramp-up of Weca contract signed in Q4'22
- e-Consumer & Mobility: Organic decline related to the re-insourcing of a telco operator contract in France but strong commercial activity with despite new contracts signed (SNCF)







Key take-aways

Solid start of the year to execute our 2023 guidance and beyond

Solid start of 2023 executing our strategic roadmap

MS solidly anchored in the double-digit growth territory with market share gains

FS and MeTS delivering as per plan with growth acceleration expected in H2

Steady commercial performance

Strong commercial successes in MS and double digit-growth in MSV

Several new wins in FS and MeTS to feed future growth

Market consolidation

Expansion of our distribution channel & products in France with Crédit Agricole*

Flexibility preserved to convert upcoming sizeable opportunities

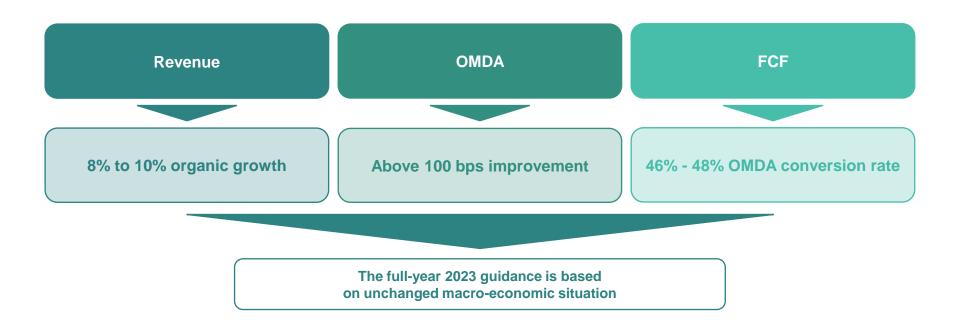


FY 2023 guidance confirmed



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FY 2023 guidance









Thank you

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