

# CAPITAL MARKETS DAY 2025

November 6th, 2025 - Paris

### Merchant Services

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# CAPITAL MARKETS DAY 2025

# Merchant Services at a glance

c. €3.2B

Revenues¹ (c. €2.3B NNR)

€480B

Acquiring MSV

c.1.2M

Merchants

>150

Local payment methods in Europe

3.5M

Managed terminals

28B

Transactions per year<sup>2</sup>

<sup>1.</sup> Figures are based on FY 2025e proforma scope

<sup>2.</sup> Acceptance and acquiring

### **SMBs**

- Digital-first servicing
- Plug-and-Play product
- **Bundled solutions**

### **Enterprise**

- Omnichannel journey
- Multi-acquiring, local EU payment methods
- Verticalised solutions

#### **Global Commerce**

- Control of payment journey
- Multiple payment methods
- Seamless experience
- Verticalised solutions

**Objectives** 

Customer

specific

needs

Outgrowing core markets with increased investments

Leverage strong position to upsell acquiring and omnichannel

Drive future innovation and upsell acquiring

**Key metrics** 

- c. €1.8B revenue
- c. 1.2M merchants served
- 400+ ISV and ISO partners

- €0.8B revenue
- **2,500** merchants
- Top geographies









Google

- +800 Global e-commerce merchants
- Global reach in 150+ countries

€0.6B revenue

#### **Partners**









**Merchants** 



**MONOPRIX** 



Conforama



















Lufthansa

### A strong leader with market share gain in challenger markets

**Leading positions in a 17M merchant market** with 1.2M merchants served, and 14% market share in MSV

**Key differentiation** 

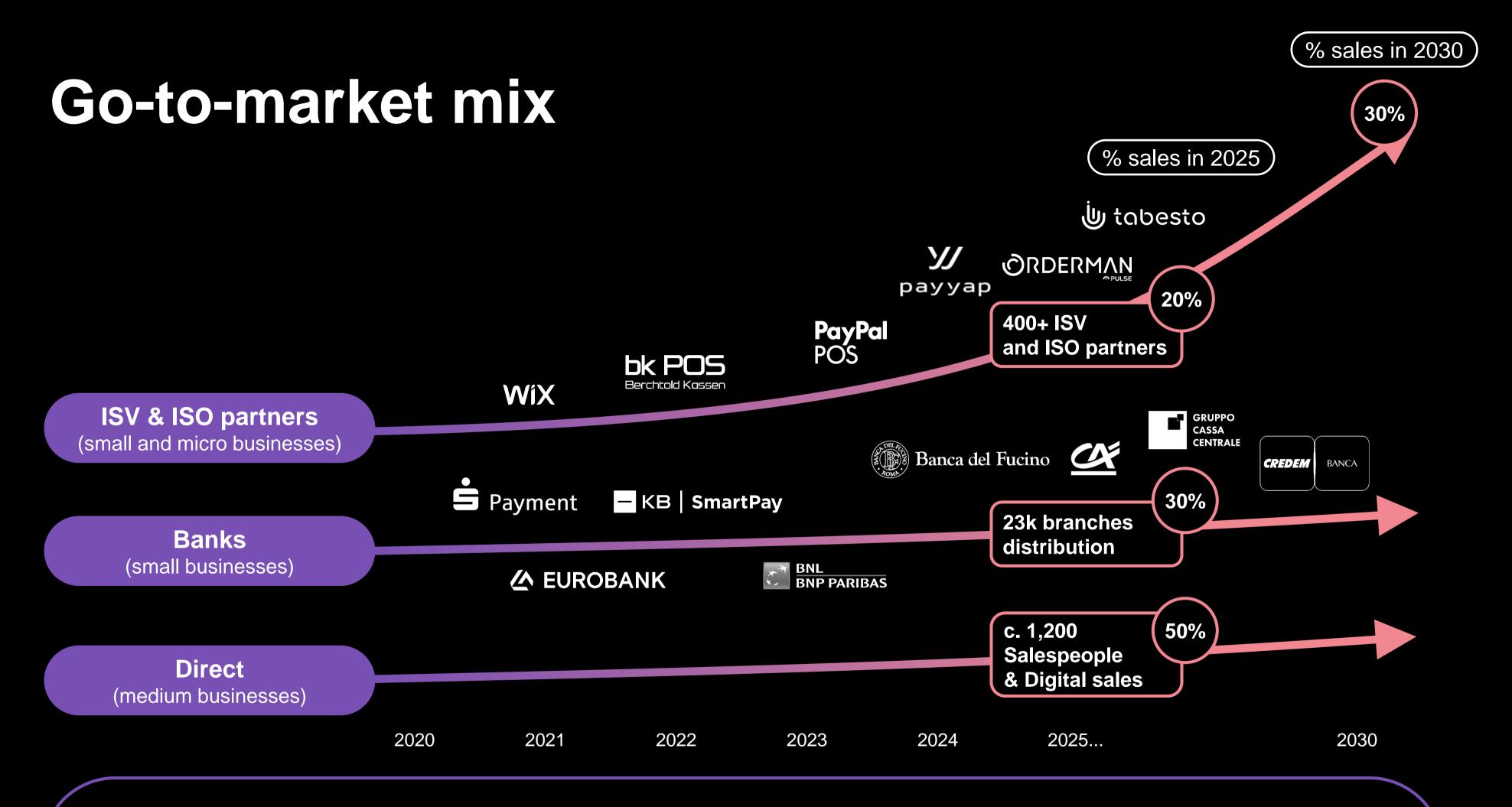
### Mature, Western European countries

Strong leader — — + = ==

### **High growth markets**

- Growing market share as challenger
- Growing CEE markets with cash displacement = = = = ==
- Partnership markets

- Local **payment methods** at the checkout
- Local best-in-class acquiring
- Local sales and support



Worldline is adapting its model to target ISVs

Payment solutions

Commerce solutions

Digital merchant experience

Digital partner experience

**Android terminals** 

**Worldline Web** 

Launchpad

**Worldline for Platforms** 

Tap on Mobile

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Launchpad

Worldline for Platforms

**Tap on Mobile** 

### State of the art Payment solutions

#### **SmartPOS**



- Live in 16 countries
- Worldline payment apps
- Android app store



Tap On Mobile

Triple digit growth in MSV

Live in 23 countries

- Multiplying payments touchpoints
- Worldline app

Enable merchants to run with a seamless, all-in-one point-of-sale solution

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Launchpad

Worldline for Platforms

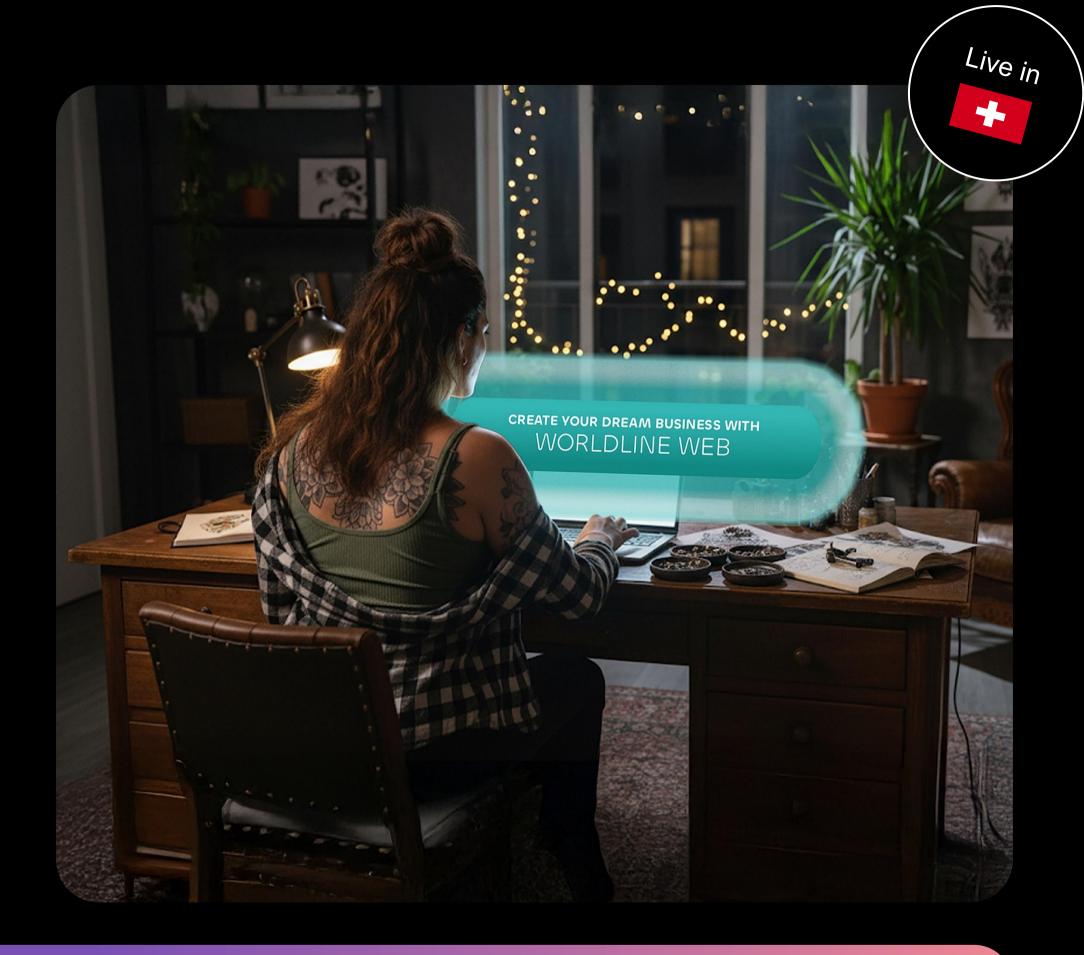
**Tap on Mobile** 

### Commerce solutions



# One-stop web solution

- One solution
- One partner
- Ready from day one
- Worldline online payments

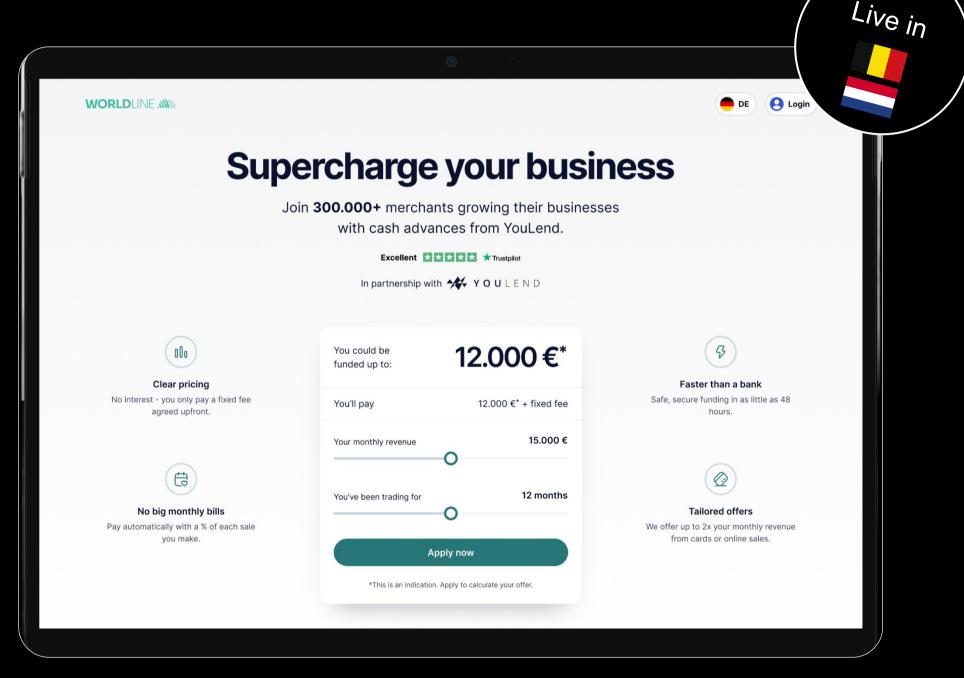


### Commerce solutions



# Innovative merchant cash advance

Instant funding for SMB merchants by leveraging real-time payment data.



Worldline merchant cash advance: helping merchants grow and reducing churn

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**Android terminals** 

**Worldline Web** 

Launchpad

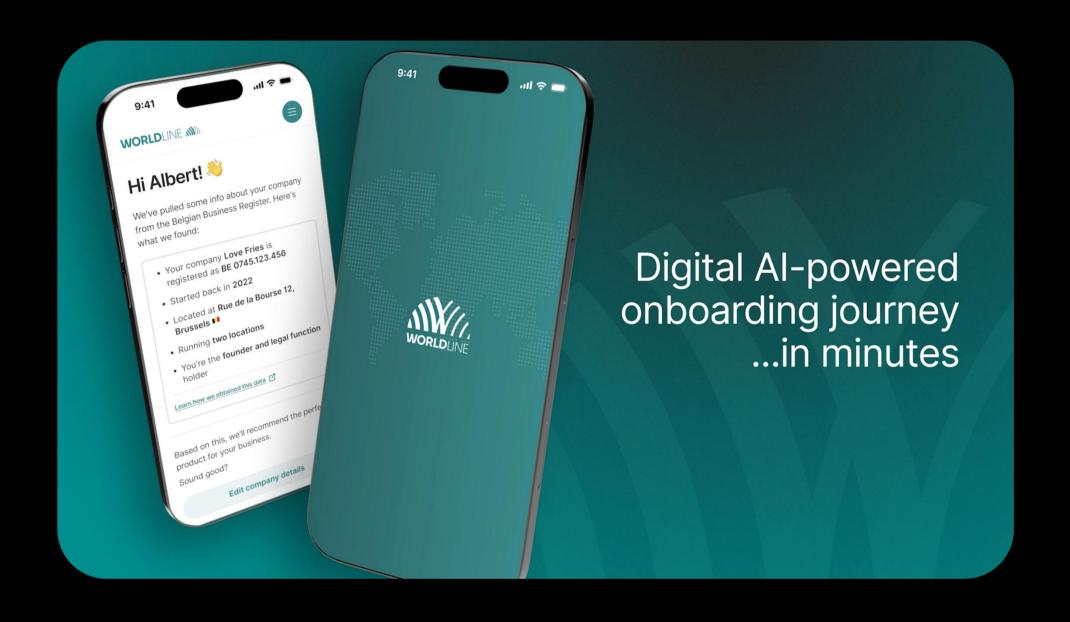
Worldline for Platforms

Tap on Mobile

# A radical step-change in the Digital merchant experience

### Worldline Launchpad

- From one market in 2026 to full scale
- Integration with 3<sup>rd</sup> parties
- Full agentic experience
- Demonstrably in control



Payment solutions

Commerce solutions

Digital Merchant Experience Digital partner experience

**Android terminals** 

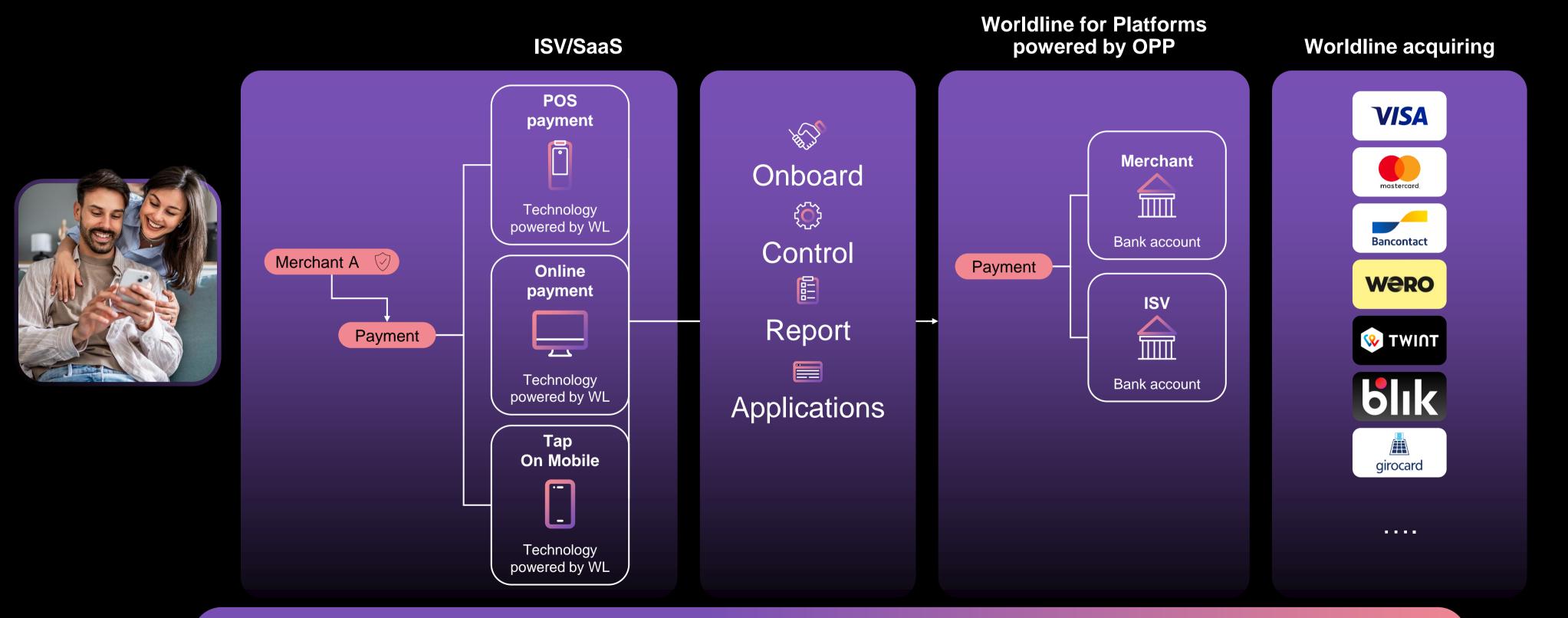
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### A tailored solution for ISVs Worldline for Platforms



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In the medium term, we will grow faster than the addressable market