# Worldline 2019-21 3-year plan

Gilles Grapinet, Chief Executive Officer Marc-Henri Desportes, Deputy CEO Eric Heurtaux, Chief Financial Officer

#### **Disclaimer**

This document contains forward-looking statements that involve risks and uncertainties, including references, concerning the Group's expected growth and profitability in the future which may significantly impact the expected performance indicated in the forward-looking statements. These risks and uncertainties are linked to factors out of the control of the Company and not precisely estimated, such as market conditions or competitors behaviors. Any forward-looking statements made in this document are statements about Worldline's beliefs and expectations and should be evaluated as such. Forward-looking statements include statements that may relate to Worldline's plans, objectives, strategies, goals, future events, future revenues or synergies, or performance, and other information that is not historical information. Actual events or results may differ from those described in this document due to a number of risks and uncertainties that are described within the 2017 Registration Document filed with the Autorité des Marchés Financiers (AMF) on March 21, 2018 under the filling number: D.18-0163, and its update filed with the AMF on August 1, 2018 under the registration number: D.18-0163-A01.

The Group's financial information relating to the financial year ended December 31, 2018 included in this document have been prepared using a process similar to that adopted for the preparation of the Group's annual consolidated financial statements but are not yet audited. The Board of Directors of Worldline SA has examined at its January 29, 2019 meeting the Group's financial information for the financial year ended December 31, 2018 and has approved their communication. The Group's financial statements which will be approved by the Board of Directors, to be held on February 18, 2019, shall include any material events previously unknown by the Group and of which it becomes aware or which may occur after January 30, 2019. Therefore the financial information presented shall be, in accordance with the AMF recommendation n°2004-04, qualified as estimated financial results.

Revenue organic growth and Operating Margin before Depreciation and Amortization (OMDA) improvement are presented at constant scope and exchange rates, and restated for the impacts of IFRS 15. OMDA is presented as defined in the 2017 Registration Document. Starting January 1<sup>st</sup>, 2018, dividends paid to non-controlling interests are not anymore a Free Cash Flow item but reported in line 'Dividends paid'.

#### **Disclaimer**

Global Business Lines include Merchant Services (in Argentina, Belgium, Brazil, Czech republic, France, Germany, India, Luxembourg, Malaysia, Poland, Spain, Sweden, Switzerland, The Netherlands, United Kingdom, USA), Financial Services (in Belgium, China, Estonia, Finland, France, Germany, Hong Kong, Indonesia, Italy, Latvia, Lithuania, Luxembourg, Malaysia, Singapore, Spain, Switzerland, Taiwan, The Netherlands and the United Kingdom.), and Mobility & e-Transactional Services (in Argentina, Austria, Belgium, Chile, China, France, Germany, Spain, The Netherlands, and United Kingdom).

Worldline does not undertake, and specifically disclaims, any obligation or responsibility to update or amend any of the information above except as otherwise required by law.

This document does not contain or constitute an offer of Worldline's shares for sale or an invitation or inducement to invest in Worldline's shares in France, the United States of America or any other jurisdiction.



## WORLDLINE: EMPOWERING THE CASHLESS SOCIETY

c. €2.2 bn
ANNUAL REVENUE\*

**c. 11,500 EMPLOYEES** 

c. 30



#### MERCHANT SERVICES

- Commercial Acquiring
- Omnichannel Payment Acceptance
- Payment Terminals Solutions
- Digital Retail
   Services

> €1.0 billion annual revenue (46%)

**400K+**Merchants in Europe



#### FINANCIAL SERVICES

- Issuing Processing
- Acquiring Processing
- Account Payments
- Digital Banking



**300+** Financial Institutions



#### MOBILITY & E-TRANSACTIONAL SERVICES

- Trusted Digitization
- · eConsumer & Mobility
- e-Ticketing

€0.4 billion annual revenue (15%)

**350+**Customers on various industries



<sup>\*</sup> Estimated revenue in 2018.



**Gilles Grapinet** 

Chief Executive Officer

2019 Investor Day

#### 2018 Highlights: another very solid year with all 2018 financial objectives reached

2018 results (1)

Revenue: €1720m +6.2% organic (Q4 at 7.0%)

OMDA: €391m 22.7% (+100bp vs 2017)

Free cash flow: €207m + 18% vs 2017

**SIX Payment Services** acquisition & equensWorldline synergies

#### Strategic acquisition of SIX **Payment Services (SPS)**

- Step change for Worldline's commercial acquiring
- €110m OMDA run-rate synergies targeted in 2022

**SPS Integration program** launched immediately after closina

Successful second year of equensWorldline integration and synergy plan

#### Robust commercial activity

 Many new significant contracts, including:

COMMERZBANK





- Many outsourcing opportunities in the commercial pipeline
- Commercial breakthrough of PSD2/ Instant Payments, Tap2Use, Contact platform, VALINA

(1): 2018 results are unaudited and qualified as estimates under R. AMF 2004-04

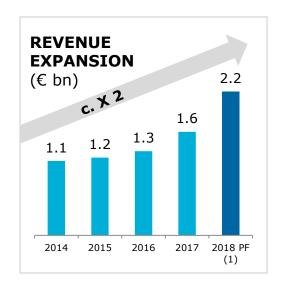


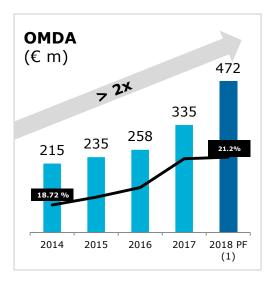
# Worldline track record since IPO

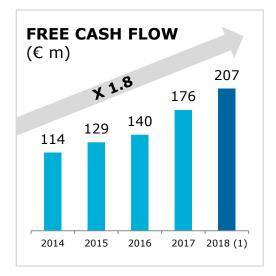
**Gilles Grapinet** 

Chief Executive Officer

## Powerful transformation of Worldline's financial profile since IPO thanks to the combination of organic growth and M&A







Market capitalization: c. x 4

#### >> STRONG FINANCIAL LEVERAGE AVAILABLE >>

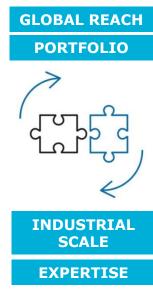
(1): 2018 results are unaudited and qualified as estimates under R. AMF 2004-04 \*: Mid-point of 2019 guidance

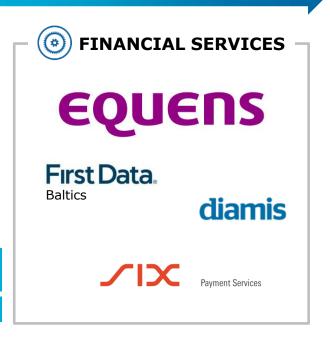


# A bank-friendly strategy at the heart of a successful M&A track record

Reinforced coverage of the full payment value chain





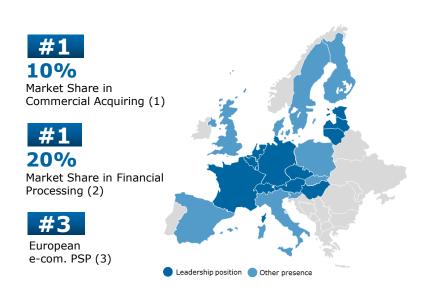


## Worldline today: the pan-European payment champion, with a unique industrial scale and reach

#### **PSP** ranking in the EU



**Market leader positions in** the DACH region, in Benelux, in France and in the Baltics



Source: Worldline estimates based on latest available public information

800

400

- Worldline: European revenue excluding terminals
- First data: before Fisery merger
- · Ingenico: estimate excl. payment terminals

1 600

2 000

(2) in number of transactions processed in UE+ source: ECB

(3) online acceptance in number of transactions – source: Nilson Report 2017; company information and BCG analysis

1 200



# Worldline 2019-2021 3 year Plan

**Gilles Grapinet** 

Chief Executive Officer

### Our addressable market is structurally growing and highly resilient thanks to regulation, societal macro trends and technology

2016

**108 Bn** non cash Transactions in Europe (1)

+c. 7% CAGR in Europe

2021

**151.1 Bn** non cash Transactions in Europe (1)

#### Growth of digital commerce

In 2020 **ecommerce sales** will account for **14.6%** of total retail spending (5)

Mobile commerce will reach 70 percent of digital commerce sales globally by 2022 (6)

#### Regulatory push towards electronic transactions (PSD2, Instant Payment...)

In 2027, **Instant Payment will account for c. 30%** of e-commerce spending (2)

#### Increasing range of payments options

Open Payment will grow to \$ 14.19 bn by 2023 with a 19.7% CAGR (3)

Global mobile payments will exceed 65 bn in 2021 (2)

#### **Digital Banking**

77% of Europeans use their mobile devices to keep track of their finances and make everyday payments (4)

62 % of Europeans check their balance or access other services through a banking app (4)

(1) Source: Capgemini Financial Services Analysis, 2018; ECB Statistical Data Warehouse, 2016 Figures released October 2017; BIS Red Book, 2016 figures released December 2017; Countries central bank annual reports 2017.
(2) Source: Instant Payment and post PSD2 landscape, Ovum

Ovum Mobile Payments Forecast 2014-2021.





# After a first wave of M&A transactions, European payments consolidation is still in progress

More than 40 significant transactions over the last 5 years

+50% to +100% increase in size of the leading consolidators, increasing massively their competitive advantage versus the other non consolidated players

Industrial scale

Innovation and European reach

Payments assets validation

Largest European economies now expected to be strongly involved In the second wave of consolidation



#### Key strategic axis of the 3 year roadmap

SCALE & REACH	Fully leverage Worldline Pan-European competitive advantage	\ /
LARGE DEALS EXPERTISE	Maintain commercial focus on large outsourcing deals and new bank alliances	\ /
FOCUS ON ONLINE	Grow above market Worldline <b>online and omni-channel payments,</b> leveraging One Commerce Hub and digital banking	\ /
INNOVATION & INVESTMENT	Ensure successful market breakthrough with latest differentiating offers	\ /
INTEGRATION KNOW-HOW	Enable <b>fastest</b> possible <b>delivery</b> of SIX Payment Services and equensWorldline <b>synergy plans</b>	\ /
M&A TRACK RECORD	More than ever, maintain an <b>absolute priority</b> and focus on the next wave of <b>European payment consolidation opportunities</b>	\ /

Make Worldline the n°1 payment industry employer brand through talent & expert attraction and developments policies and Tier 1 CSR achievements



#### **2019-21** ambition

Previous

2017-19

- 3 year plan -

2019-21

- 3 year plan -

REVENUE

After H1 2017 at a slight positive growth **5% to 7% CAGR** 



**7% to 8% CAGR** over the 2018-2021 period

**OMDA** 

+350bp to +400bp margin improvement in 2019 vs 2016 pro forma of c.18.5%



+400 to 500 bp\*
margin improvement in 2021
vs 2018 proforma (1)

FREE CASH FLOW

€210m to €230m in 2019, i.e. over +50% increase vs 2016



€370m to €410m in 2021, i.e. between +75% and +95% increase vs 2018

\*: excluding impacts from IFRS16 adoption

(1): 2018 results are unaudited and qualified as estimates under R. AMF 2004-04



#### 2019 objectives

**REVENUE** 6% to 8% organic growth **OMDA** Between 23% and 24%\* FREE Between €275 million and €290 million CASH including synergy implementation costs **FLOW** 



<sup>\*:</sup> excluding impacts from IFRS16 adoption

# 2019 Financial ambition

#### **Eric Heurtaux**

Chief Financial Officer

#### 2018 results(1) perfectly in line with full year guidance

Acceleration as planned during the second semester

**€1,720**m

+6.2% organic

REVENUE

€391m

22.7%, +100bp

OMDA

€207m

+18% vs 2017

FREE CASH FLOW

#### Acceleration in H2 as planned

O4 2018 at +7.0%



Strong momentum despite temporary slow down of sales of payment terminals



Growth in all 4 business divisions, in particular in *Non-Card Payments* 



Strong acceleration of MeTS in Q4 thanks to the market success of latest innovative offerings (Tap2Use, omni-channel *Contact* platform)

#### +160bp improvement in H2 2018 Vs H1 2018

Delivery of the TEAM<sup>2</sup> efficiency program

Over-achievement of equensWorldline synergy plan

Strong improvement of MeTS profitability (+380bp in H2 vs H1) thanks to the productivity improvement plan launched mid last year.

#### Strong cash generation

- Good performance on Worldline cash generation in Q4, in particular on collections
- Payment of most of SPS transaction costs and equensWorldline synergy implementation costs
- Nominal contribution of SPS for one month

(1): 2018 results are unaudited and qualified as estimates under R. AMF 2004-04



#### 2018 results(1) perfectly in line with full year guidance

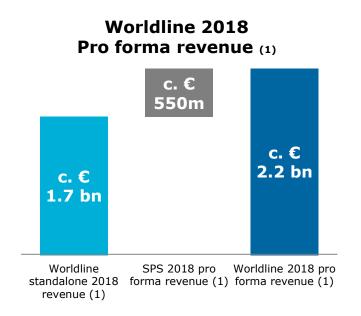
#### Acceleration as planned during the second semester

		Revenue			OMDA		OMDA %		
In € million	FY 2018 (1)	FY 2017*	% Growth	FY 2018 (1)	FY 2017*	FY 2018 (1)	FY 2017*		
Merchant Services	624.3	600.3	+4.0%	132.3	124.9	21.2%	20.8%	+0.4 pt	
Financial Services	777.0	722.3	+7.6%	237.1	209.9	30.5%	29.1%	+1.5 pt	
Mobility & e-Transactional Services	319.0	296.7	+7.5%	38.8	39.7	12.2%	13.4%	-1.2 pt	
Corporate Costs				-17.1	-22.6	-1.0%	-1.4%	+0.4 pt	
Worldline	1,720.2	1,619.3	+6.2%	391.1	351.8	22.7%	21.7%	+1.0 pt	

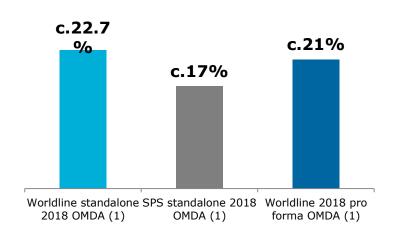
<sup>\*</sup> At constant scope and December 2018 YTD average exchange rates and restated from IFRS 15

(1): 2018 results are unaudited and qualified as estimates under R. AMF 2004-04

# Worldline + SIX Payment Services 2018 pro forma revenue and OMDA (1)



#### Worldline 2018 Pro forma OMDA% (1)



(1): 2018 results are unaudited and they qualified as estimates under R. AMF 2004-04



#### Main 2019 – 2021 revenue growth drivers

#### TRENDS

#### REVENUE



- Improved geographical mix
- Favorable product mix (more online, less terminals)
- Strong trends in commercial acquiring and launch of new generation of payment terminals
- Top-line synergies with SPS

High single digit growth rate



- Strong pipeline of large and medium size opportunities
- Leadership position avantage in Europe
- Recurring project activity driven by regulation and spoton offering

Above 5% growth rate



- Solid pipeline of opportunities
- Ramp-up of volumes on existing platforms
- Internationalization of key offerings

 MeTS average growth rate in line with the Group over the period

Worldline's 2019 - 2021 objective: Between 7% and 8% revenue CAGR

#### Main 2019 - 2021 OMDA improvement drivers

# Scale effect Expansion in online payments Operating leverage equensWorldline: £15m phase2 synergies

large scale

TEAM<sup>2</sup> efficiency program

#### REVENUE

- From low twenties in 2018 PF
- To high twenties in 2021

- From high twenties in 2018 PF
- To low thirties in 2021

- c.12% in 2018 PF
- Progressing over the period and targeting 15%- 17% in 2021

volumes on maturing platforms

Optimization of delivery models

Gradual benefit from increased

Focus on most profitable offerings with

+400bp to +500bp OMDA margin improvement in 2021 vs 2018 PF

SPS synergies

#### Free cash flow main assumptions

#### Capex

Between 5% to 6% of revenue over the period

Change in working capital

Assumption: slight contribution

Acquisition costs and synergy implementation costs

Yearly synergy implementation costs in line with incremental OMDA synergy benefit

Tax rate

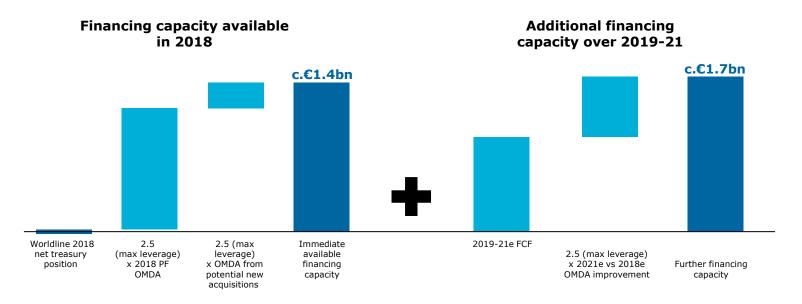
Tax rate based on ETR at 24%

€370m to €410m in 2021, representing between 75% and +95% increase compared with 2018



#### Cash and Profitability: the way to continue to grow

Mid-term leverage target of 1.5x to 2.5x net debt/OMDA



Note: (1) Max leverage

Estimated **M&A firepower** of **circa €1.4bn in 2019** without capital increase, exceeding €3 bn by the end of 2021



# 2021 Business development ambitions

Marc-Henri Desportes

Deputy CEO

#### **Integration and efficiency programs**



(1): 2018 results are unaudited and qualified as estimates under R. AMF 2004-04

#### A robust and secured synergy plan with SPS

Leveraging Worldline integration know-how and methods

Business
transformation

Transversal platforms

Corporate Integration

C.£110 million OMDA savings confirmed in 2022 (c.25% delivered in 2019, c.50% in 2020)

Full accountability of synergies transferred to new line management

New integrated organization defined and in place since D1

Regular Committee Governance in place to oversee integration execution

Integration and synergy plan finalized. Objectives all confirmed. Execution of transformation plan has started



#### **Merchant Services**

#### Leverage the size and reach leadership in Europe with product excellence

#### Our story: Creating more value for our Merchants at the Point of Payment

- Reducing the Pain To Pay
- Dealing with All payment methods across All Channels
- Supporting Glocal needs
- Offering new Mobile and Digital services

#### **Key differentiators & resilience**

- · Best cross-border solution and local reach
- Scale and size in Europe and in India
- Ability to form alliances and bank partnerships

#### Specific exposure to online supporting growth potential

 #3 e-commerce Transaction, new digital wallets, e-Acquiring offer

#### **Recent disruptive deals**

- Online payment acceptance solutions for Hotel booking engines (AvailPro, HotelsPro.com, FASTBOOKING)
- Pan-European acquiring services in global car rental and luxury brands
- Total wallet

#### **Key digital solutions**

- Cross-boarder payment acquiring
- One Commerce Hub
- Innovative range of payment terminals: VALINA and YUMi

#### Margin expansion drivers

- SIX Payment Services synergy program
- Operating leverage
- TEAM<sup>2</sup>



#### **Financial Services**

#### Established processing leadership set to fully deliver its scale benefits



#### **Key differentiators & resilience**

- European market leader (Undisputed scale and reach)
- Extending our footprint globally
- Long term client partnerships (>10yr)
- · Scalable and resilient architecture

#### Specific exposure to online supporting growth potential

- Trusted Authentication and 3DSecure transactions
- IDFAL and Bank Wallets

#### **Recent disruptive deals**

Business Process Outsourcing and Instant payments



#### **Key digital solutions**

- Issuing for neo-banks
- Digital wallets & tokenization
- Open banking for banks and third parties
- Instant payments
- Digital identity & cybersecurity

#### **Margin expansion drivers**

- Equens integration end of program and SIX Payment Services synergy program
- Operating leverage
- TEAM<sup>2</sup>



#### **Mobility & e-Transactional Services**

#### Bringing payment and regulation expertise to new adjacent markets

#### **Our story**

- Transport is the next Merchant Market with the introduction of card payment convenience in public transport infrastructures
- Secure omni-channel customer interactions
- Foster secure paperless transaction systems driven by regulation
- Enable payment in connected objects

#### **Key differentiators & resilience**

- Benefit from expanded merchant and banking customer base and capabilities
- Advantage of newly expanded Worldline footprint in DACH & CEE geographies
- Demonstrated ability to form technological alliances

#### **Recent disruptive deals**

- Ile-de-France Mobilités: Paris region new central smart ticketing system "Smart Navigo"
- Tap2Use technologies introduced in several French cities
- Major bank to provide a multi-channel solution including AI, semantic analysis, biometry and legal archiving

#### **Key digital solutions**

- Open payment and account-based solutions for transport
- WL Contact cloud platform
- WL Digital ID
- WL Track&Trace solution leveraging blockchain

#### **Margin expansion drivers**

- Growing volumes on newly built platforms
- Leverage success factors and a Tier1 payment company organization
- Upsell, increase synergies
- Full benefit of TFAM



#### Sustainability at the core of Worldline business model

Automation, robotization and platform convergence



**Consumer focus** 



Data privacy and data protection



Society and environment CSR policies



#### **TRUST 2020**

Building clients' trust with secured platforms

Sustainable & innovative solutions

Eco-efficiency of our data-centers and offices

People care and development policies



#### **TRUST 2020**

- KPI based
- Best practice benchmarks
- External independent assessment

#### People care & development

- Talent and expert development programs
- Internal first recruitment policy
- Gender equity programs
- Well being @ Worldline
  - Great Place To Work

Worldline in the top 1% of the most invested companies in terms of Corporate Social Responsibility (CSR) Source: ecoVadis



# Conclusion

**Gilles Grapinet** 

Atos SEVP & Worldline CEO

2019 Investor Day

#### Adapting Worldline to become stand-alone

#### Adapting the corporate governance

- Majority of independent board members
- ✓ Reduction from 5 to 3 of Atos appointed board members
- ✓ Worldline CEO full time dedicated to Worldline



#### Launching social information and consultation processes

- ✓ Immediate launch of appropriate processes with relevant employee representative bodies
- Discussion to give Worldline an adequate workers' council organization in the context of a standalone group

#### Designing our future cooperation with Atos: the Atos & Worldline Alliance

- ✓ Comprehensive industrial, technological and commercial alliance
- ✓ HR Mobility programs
- ✓ Mutually beneficial arm-length cooperation
- ✓ Joint-governance

Internal and external communication activities with all stakeholders

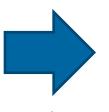


#### Taking advantage of the projected stand-alone status 3 new strategic levers for a rejuvenated M&A potential

Proposed distribution by Atos of 23.4% of Worldline's shares

and

deconsolidation of Worldline from Atos Group







✓ Standalone computation of Worldline's net debt to EBITDA financial leverage ratio



✓ Significant improvement of Worldline's share liquidity

# M&A and European consolidation will be more than ever a priority focus

Worldline

Largest EU
countries still
to
participate in
Payment
industry
Consolidation

France, Spain, Italy, Sweden, Portugal, ...

Bank-friendly strategy & recognized track-record

of value-creative and optimized M&A transactions for Banking communities Rejuvenated strategic flexibility to adapt to each specific situation

Equity – cash& debt – JV – Alliances & industrial partnerships

