

# CORPORATE SOCIAL RESPONSIBILITY WITHIN WORLDLINE

Presentation to investors

**NOVEMBER 2019**

FINANCIAL COMMUNICATION

**Worldline**

# Corporate Social Responsibility within Worldline

## OUR VISION

*"CSR and business performance are two faces of the same coin, of being sustainable and being able to stand the test of time. Our commitment to CSR keeps us aligned with our long-term objectives and keeps us focused on what is essential to our company and to our ecosystem. Doing these things is a powerful way to drive our company, to respond to stakeholder expectations and to confirm the net benefit we deliver in the world, today and tomorrow."*



**Gilles Grapinet,**  
*Chairman and  
Chief Executive Officer*

## OUR STRATEGY

*"At Worldline, our CSR and business activities are fully intertwined. In setting our Trust 2020 commitments, that aim to build long-term trust with our stakeholders, we succeeded in making CSR a transformation vehicle that mobilizes the entire company in order to implement the relevant and innovative action plans to accelerate our progress toward the objectives we have set in each strategic area."*



**Sébastien Mandron,**  
*Corporate Social  
Responsibility Officer*

# WORLDLINE: EMPOWERING THE CASHLESS SOCIETY

**c. €2.2 bn**  
ANNUAL REVENUE\*

**c. 11,500**  
EMPLOYEES

**32**  
COUNTRIES



## MERCHANT SERVICES

- Commercial Acquiring
- Omnichannel Payment Acceptance
- Payment Terminals Solutions
- Digital Retail Services

**> €1.0 billion**  
annual revenue (47%)

**400K+**  
Merchants in Europe



## FINANCIAL SERVICES

- Issuing Processing
- Acquiring Processing
- Account Payments
- Digital Banking

**€0.9 billion**  
annual revenue (39%)

**300+**  
Financial Institutions



## MOBILITY & E-TRANSACTIONAL SERVICES

- Trusted Digitization
- eConsumer & Mobility
- e-Ticketing

**€0.3 billion**  
annual revenue (14%)

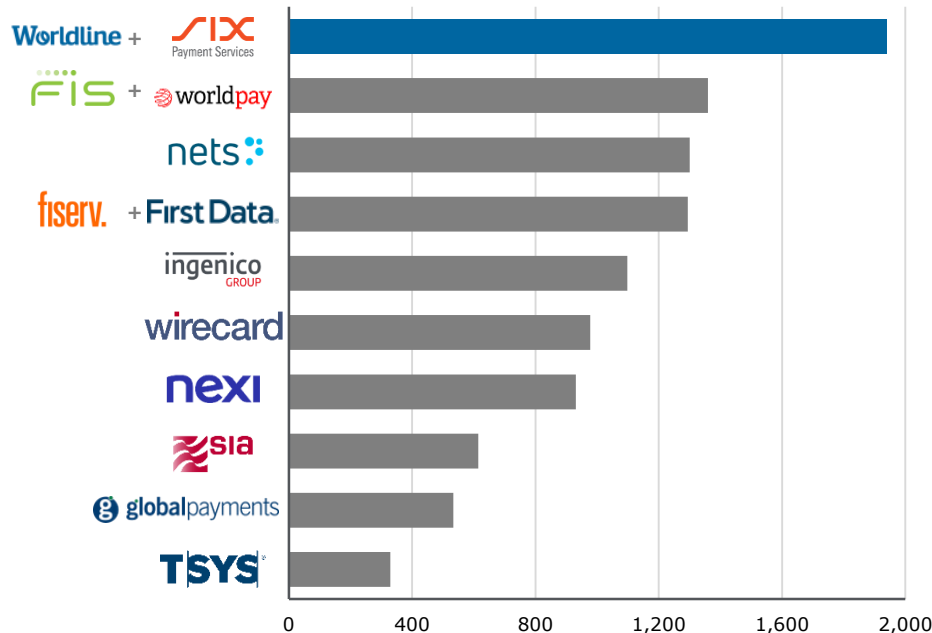
**350+**  
Customers on  
various industries



\*: 2018 pro forma revenue

# Worldline today: a unique pan-European payment champion, with an unrivalled industrial scale and reach

## PSP ranking in the EU (European revenue in €m)



Source : Company filings

- Worldline: European revenue excluding terminals
- Wirecard based on previous year split by geography
- Ingenico: "Transactions" revenue
- First Data: EMEA revenue; Fiserv: revenue outside the USA

## European leadership at scale

### Leadership

**#1**

In the DACH region, in Benelux, in France and in the Baltics

**#1**

**10%**

Market Share in Commercial Acquiring<sup>1</sup>

**#1**

**20%**

Market Share in Financial Processing<sup>2</sup>

**#3**

European e-com. PSP<sup>3</sup>

### Merchant services

**c.2.2m**

Payment terminals managed worldwide

**c.3.4bn**

Card transactions processed per year

### Financial services

**c.125m**

Cards under management

**c.13 bn**

Non card transactions per year

**c.11 bn**

Payment card transactions per year

### MeTS

**2m+**

Connected objects

**€16bn+**

Travel ticket sold per year

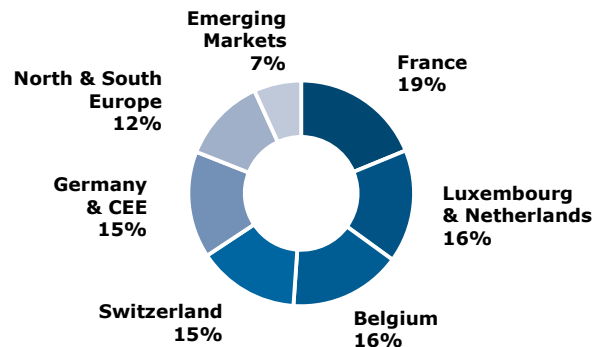
<sup>1</sup> Non bank acquirer in continental Europe excl. Russia – Source: BCG

<sup>2</sup> In number of transactions processed in UE – Source: ECB

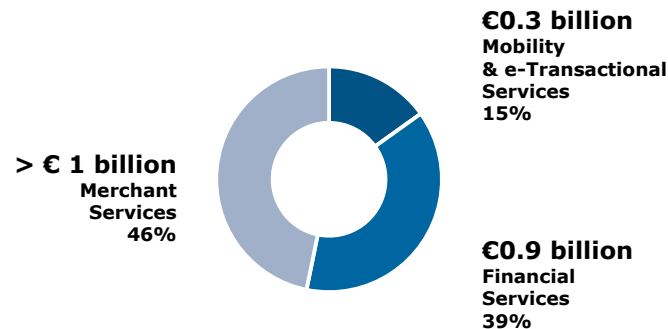
<sup>3</sup> online acceptance in number of transactions – Source: Nilson Report 2017; company information and BCG analysis

# A UNIQUELY DIVERSIFIED BUSINESS PROFILE

**Worldline** + **SIX** Payment Services = 2019e combined net revenue of **c.€2.3bn**



**A well balanced geographic revenue mix <sup>(1)</sup>**



**New Business Profile <sup>(2)</sup>**

(1) Based on H1 2019 Actual Financials

(2) Based on 2019e combined revenue



# 2018 Highlights: another very solid year with all 2018 financial objectives reached

## 2018 RESULTS

### SIX PAYMENT SERVICES ACQUISITION & EQUENSWORLDLINE SYNERGIES

### ROBUST COMMERCIAL ACTIVITY

#### Revenue: €1720m

+6.2% organic  
(Q4 at 7.0%)

#### OMDA: €391m

22.7% (+100bp vs 2017)

#### Free cash flow: €207m

+ 18% vs 2017

#### Strategic acquisition of SIX Payment Services (SPS)

- Step change for Worldline's commercial acquiring
- €110m OMDA run-rate synergies targeted in 2022

#### SPS Integration program launched immediately after closing

#### Successful second year of equensWorldline integration and synergy plan

- Many new significant contracts, including:

COMMERZBANK 

îledeFrance   
mobilités

- Many outsourcing opportunities in the commercial pipeline
- Commercial breakthrough of PSD2/ Instant Payments, Tap2Use, Contact platform, VALINA

# H1 2019 Highlights: a very solid semester

- **Very good set of results** perfectly **in line** with the objectives set for the year
- **Very strong commercial activity:**
  - **Numerous new contracts** signed in all 3 divisions
  - **Good progression** of very large outsourcing opportunities
- **Finalization of Equens' acquisition**
  - **Exercise of the call** option on equensWorldline at €1,070m
  - **Financing** of the transaction **secured**
  - **Transaction strongly accretive to EPS**
  - **Completion** expected during H2 2019
- **Fast progress of the integration and synergy plan** with SIX Payment Services
  - **Many** strategic, commercial and industrial benefits **already visible**

# Key strategic axis of the 3 year roadmap

<b>SCALE &amp; REACH</b>	Fully <b>leverage</b> Worldline <b>Pan-European competitive advantage</b>
<b>LARGE DEALS EXPERTISE</b>	Maintain commercial focus on <b>large outsourcing deals</b> and new bank <b>alliances</b>
<b>FOCUS ON ONLINE</b>	Grow above market Worldline <b>online and omni-channel payments</b> , leveraging One Commerce Hub and digital banking
<b>INNOVATION &amp; INVESTMENT</b>	Ensure successful market breakthrough with latest <b>differentiating offers</b>
<b>INTEGRATION KNOW-HOW</b>	Enable <b>fastest</b> possible <b>delivery</b> of SIX Payment Services and equensWorldline <b>synergy plans</b>
<b>M&amp;A TRACK RECORD</b>	More than ever, maintain an <b>absolute priority</b> and focus on the next wave of <b>European payment consolidation opportunities</b>

Make Worldline **the n°1** payment industry **employer brand** through **talent & expert attraction and developments policies** and **Tier 1 CSR** achievements



# 2019-21 ambition

Previous  
**2017-19**  
- 3 year plan -

New  
**2019-21**  
- 3 year plan -

**REVENUE**

After H1 2017 at a slight positive growth  
**5% to 7% CAGR**



**7% to 8% CAGR**  
over the 2018-2021 period

**OMDA**

**+350bp to +400bp**  
margin improvement  
in 2019 vs 2016 pro forma of c.18.5%



**+400 to 500 bp\***  
margin improvement in 2021  
**vs 2018 proforma**

**FREE  
CASH  
FLOW**

**€210m to €230m in 2019,**  
i.e. **over +50% increase vs 2016**



**€370m to €410m in 2021,** i.e.  
**between +75% and +95%**  
increase vs 2018

\*: excluding impacts from IFRS16 adoption

# 2019 objectives

**REVENUE**

**6% to 8% organic growth**

**OMDA**

**Between 24.8% and 25.8%\***

**FREE  
CASH  
FLOW**

**Between €275 million and €290 million**  
including synergy implementation costs

\*: Corresponding to an initial guidance of 23% to 24% pre IFRS 16 impact estimated at c.+180 basis points on OMDA.

# Worldline corporate and CSR governance (1/2)

## Shareholding structure

### As at November 12, 2019:

- SIX Group AG: 22% (Taking into account 9.1m shares loaned to Credit Suisse) representing 20% of voting rights
- Atos: 17%, representing 26% of voting rights
- Employees' ESPP & management: 1%
- Other: 60%\*

## Board of Directors

- Board to consist of **13 members**, of which 3 Atos appointees, 2 SIX Group appointees, the Chairman & CEO, 6 independent directors, 1 employee representative.
- 1 censor (1 SIX Group representative)
- **Consistent with recommendations of AFEP-MEDEF code**
- Directors **appointed for 3 years**
- After completion of Atos' transactions dated October 30<sup>th</sup>, 2019, and as per the provisions of the Shareholder Agreement, the Board composition should be adjusted by transforming one director designated by Atos into a censor position.

## Board committees

- **Audit Committee**
  - 6 members, out of which 4 independent directors
  - Chaired by an independent director
- **Compensation/Nomination Com:**
  - 5 members, out of which 3 independent directors
- **Investment Committee:** 4 members, incl. 1 independent director
- **Strategy & Innovation Committee:** 5 members, incl. 1 independent director
- Balance of independent directors in the committees **in line with recommendations of the French AFEP-MEDEF Code**

\*including 5.9% of the share capital held by Capital Group of companies, as per its declaration dated July 26, 2019

# Worldline corporate and CSR governance (2/2)

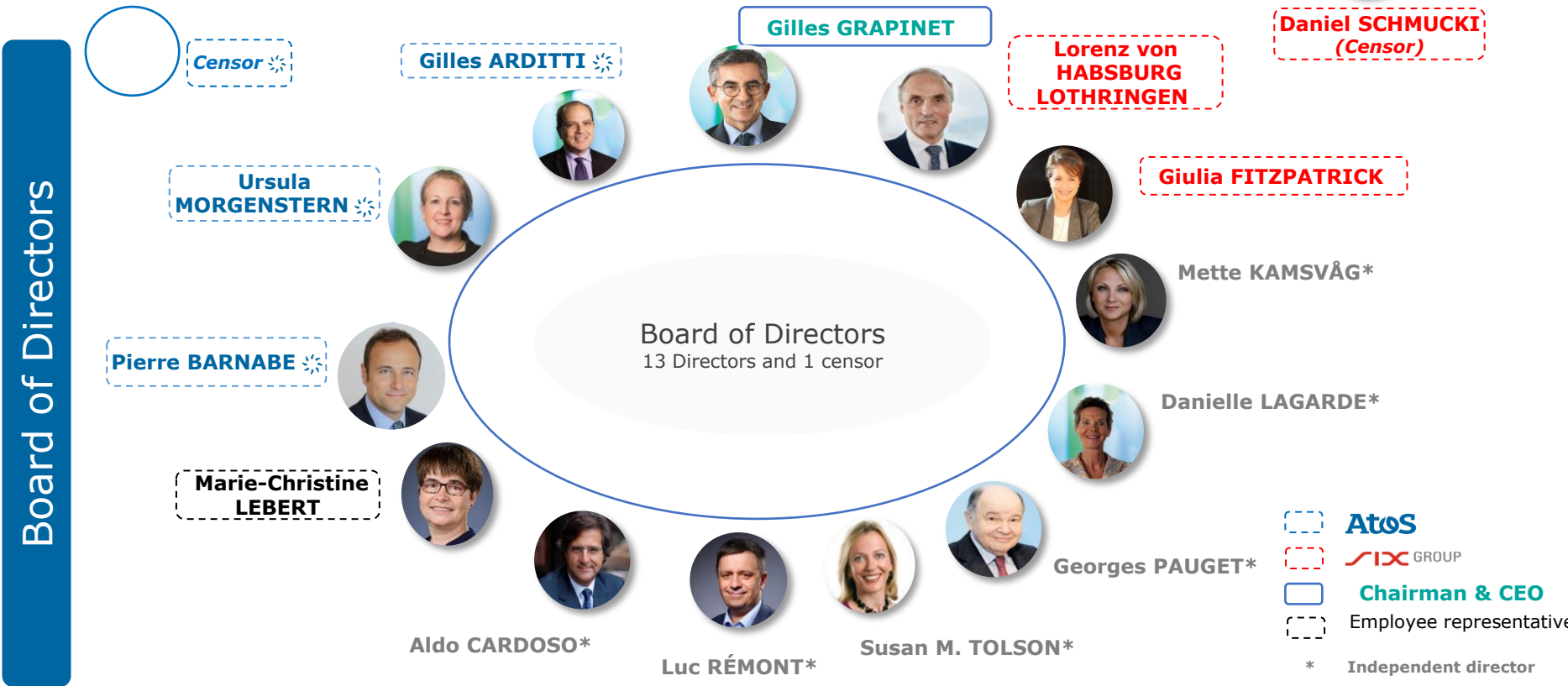
## Management

- **Chairman & CEO: Gilles GRAPINET**
- **Strong Management team** with long experience in the industry
- Key decisions subject to **Board** prior approval (+ in certain instances, audit committee opinion)

## CSR Governance

- **Quarterly CSR management review** : Gilles GRAPINET + Management Committee members
- **Quarterly Environmental board** : CSR officer, Environmental managers, Head of Atos Environment
- **CSR committee on weekly basis** : All CSR members

# New Board of Directors composition perfectly reflecting the new shareholding structure as at November 14, 2019



# A well-balanced governance structure

as at November 14, 2019

## Parity

54%  
Men

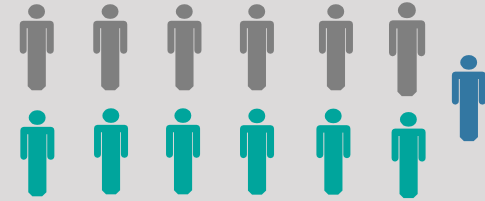


46%  
Women

## Independence

50%

Independent members  
/(6 members out of 12)  
+  
1 employee  
representative



## Competences

Payment  
services



Bank and  
Finance



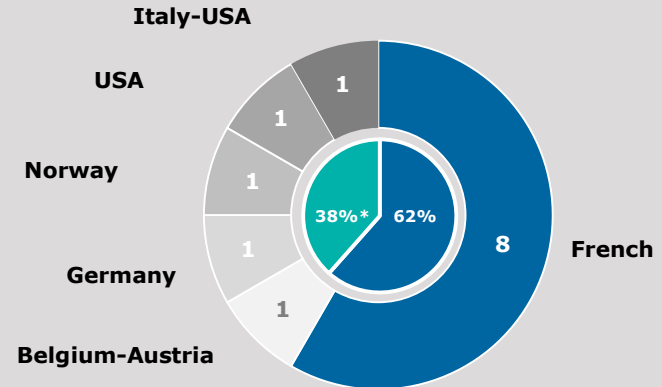
Management



Engineering



## Nationalities



\* Non-French directors



# Adapting corporate governance and preparing for the full standalone status

## Adapting the corporate governance

- Increase from 4 to 6 independent board members (out of 13)
- Reduction from 5 to 3 of Atos appointed board members
- Worldline CEO full time dedicated to Worldline



## Improving corporate structures

- Disentanglement from Atos IT systems and mutualized support functions
- Fast termination of service agreements
- Strengthened corporate teams and internal IT systems

## Designing our future cooperation with Atos: the Atos & Worldline Alliance

- Comprehensive industrial, technological and commercial alliance
- HR Mobility programs
- Mutually beneficial arm-length cooperation
- Joint-governance

Internal and external communication activities with all stakeholders

# Taking advantage of the stand-alone status:

## 3 new strategic levers for a rejuvenated M&A potential

Distribution by Atos of 23.5% of Worldline's shares and further cell-down of c.10%.

Deconsolidation of Worldline from Atos Group

Renewed **ability to welcome new banking communities** in Worldline through further capital increase

**Standalone computation** of Worldline's net debt to EBITDA **financial leverage** ratio

Significant **improvement** of Worldline's share **liquidity**

# Reload firepower to proceed with new M&A in the background of next consolidation wave



## Worldline

**Largest EU  
countries still  
to participate  
in Payment  
industry Consolidation**

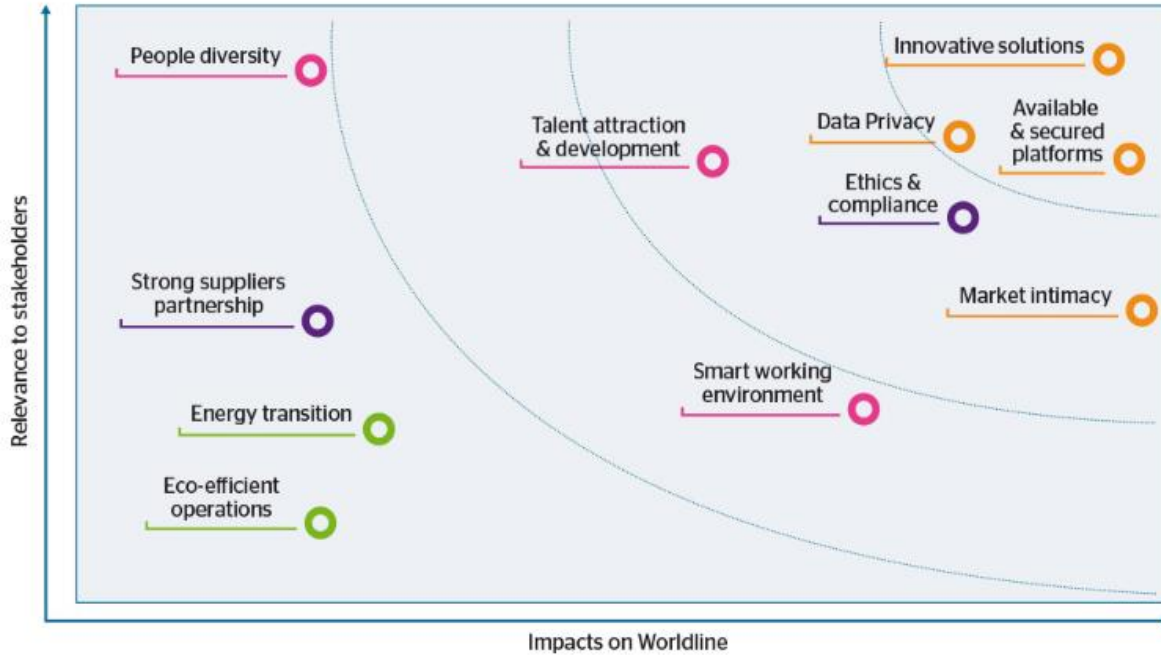
France, Spain, Italy, Sweden,  
Portugal, ...

**Bank-friendly  
strategy  
& recognized  
track-record**

of value-creative and  
optimized M&A transactions  
for Banking communities

**Rejuvenated  
Strategic flexibility  
to adapt to each  
specific situation**

Equity – cash & debt – JV –  
Alliances & industrial  
partnerships



# Worldline has performed a detailed CSR materiality analysis

*Strategic and economic impact for the Group*

- Building clients' trust with fully available and secure platforms  
Reinforcing value for clients through sustainable and innovative solutions
- Being a responsible employer by revealing our employees' potential
- Endorsing our business ethic within our value chain
- Leveraging the eco-efficiency of our data-centers and offices

# Worldline CSR commitments through five objectives



- 1** Building **clients' trust** with **fully available & secured platforms**

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- 2** Reinforcing **value for clients** through **sustainable & innovative solutions**

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- 3** Being **a responsible employer** by revealing **our employees' potential**

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- 4** Endorsing **our business ethic** within **our value chain**

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- 5** Leveraging **the eco-efficiency** of our **data-centers and offices**

# Worldline 2020 CSR Commitments

						TRUST
CSR CHALLENGE	INDICATOR	2015	2016	2017	2018	2020
<b>BUILDING CLIENT'S TRUST WITH FULLY AVAILABLE AND SECURED PLATFORMS</b>	% of alignment with the Service Level Agreements (SLA) on service availability	-	95,54%	95.49%	<b>95.82%</b>	<b>100%</b>
	% of alignment with the Service Level Agreements (SLA) on response time	-	98,52%	98.58%	<b>97.95%</b>	<b>100%</b>
	% of incident responses compliant with Worldline security policy	-	97%	98.67%	<b>98.74%</b>	<b>100%</b>
	% of CADP performed on all processing activities	-	-	-	<b>97%</b>	<b>100%</b>
<b>REINFORCING VALUE FOR CLIENTS THROUGH SUSTAINABLE &amp; INNOVATIVE SOLUTIONS</b>	Revenue generated through sustainable solutions that contribute to societal and environmental progress in €m	575	586	770	<b>816</b>	<b>725</b>
	Overall Customer Satisfaction (OCS) score	7,26	7,67	8.1	<b>8.1</b>	<b>8</b>
<b>BEING A RESPONSIBLE EMPLOYER BY REVEALING OUR EMPLOYEES POTENTIAL</b>	Number of employer brand study citations	0	1	3	<b>3</b>	<b>5</b>
	% of employees satisfied with the trainings provided by Worldline	-	86%	88.4%	<b>87.75%</b>	<b>90%</b>
	% employee satisfaction as measured by the Trust Index of the Great Place to Work® survey	50%	57%	58%	<b>59%</b>	<b>60%</b>
	Gap between the % of females in management positions and the % of females in the overall workforce		7.5%	7.5%	<b>7.3%</b>	<b>0</b>
<b>ENDORING OUR BUSINESS ETHICS WITHIN OUR VALUE CHAIN</b>	Level obtained in the EcoVadis supply chain assessment	Silver	Gold	Gold	<b>Gold</b>	<b>Gold</b>
	% of suppliers evaluated by EcoVadis with a score below 40 having an action plan to solve critical findings identified	-	100%	100%	<b>89%</b>	<b>100%</b>
<b>LEVERAGING THE ECO EFFICIENCY OF OUR DATA CENTERS AND OFFICES</b>	% of CO2 emissions offset from data centers, buildings and travel	32%	31%	83%	<b>100%</b>	<b>100%</b>
	% of CO2 emissions offset from payment terminals Life Cycle Assessment (LCA)	0%	100%	100%	<b>100%</b>	<b>100%</b>



# A complete and transparent CSR reporting at the heart of Worldline business (1/2)

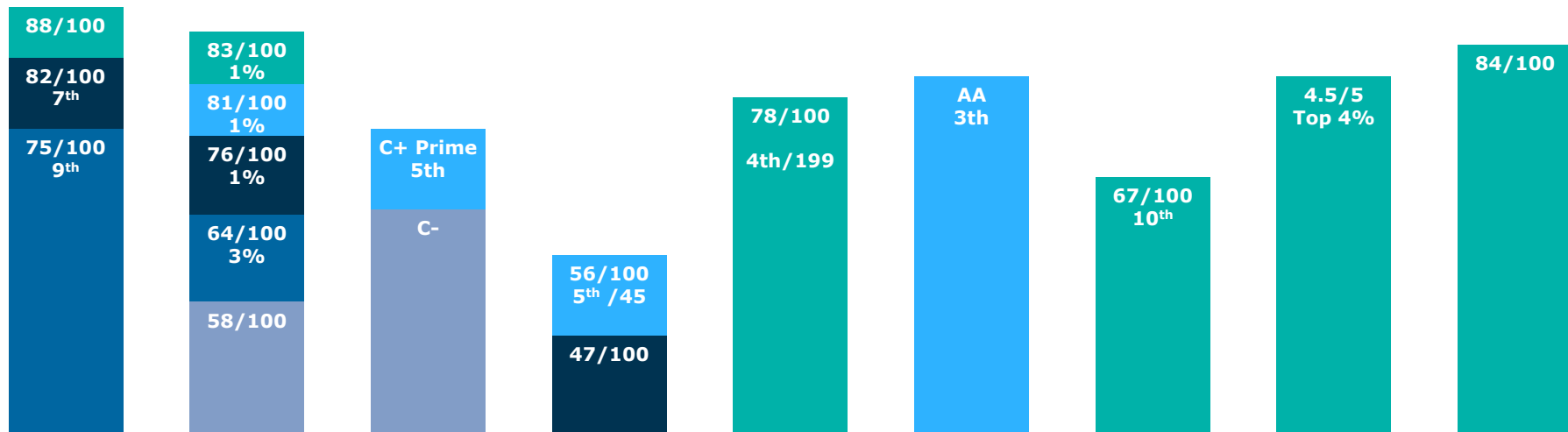
CSR CHALLENGE	ASPECTS	RELEVANT KPIS	2018	2017	2016	2015	
<b>BUILDING CLIENT'S TRUST WITH FULLY AVAILABLE AND SECURED PLATFORMS REINFORCING VALUE FOR CLIENTS THROUGH SUSTAINABLE &amp; INNOVATIVE SOLUTIONS</b>	<b>Innovative solutions</b>	External awards success rate	<b>0%</b>	0%	50%	20%	
		Delivered Customer Innovation Workshops	<b>15</b>	9	10	17	
		Number of Worldline Innovation Network members	<b>47</b>	45	44	45	
		% of PhD and PhD students at R&D department	<b>49%</b>	49%	45%	46%	
	<b>Fully available &amp; secured platforms</b>	Number of security incidents	<b>159</b>	150	110	126	
		Services availability rate	<b>99.97%</b>	99.96%	99.88%	99.81%	
	<b>Market intimacy</b>	Overall Customer Satisfaction from Tactical surveys (from 0 to 9)	<b>8.1</b>	8.1	7.67	7.26	
		Net Promoter Score	<b>41%</b>	40%	29%	1%	
	<b>BEING A RESPONSIBLE EMPLOYER BY REVEALING OUR EMPLOYEES POTENTIAL</b>	<b>Talent attraction &amp; development</b>	% of total employees who received a regular performance and career review	<b>90.65%</b>	97.4%	94%	97%
			Average hours of training that employees have undertaken during the year	<b>26.32</b>	28.13	25.14	18.99
Employees stock plan			<b>Quali</b>	Quali.	Quali.	Quali.	
Turnover			<b>9.40%</b>	8.21%	8.42%	9.35%	
<b>Cultural diversity</b>		% of female within the Directors	<b>18.52%</b>	14.67%	20.97%	17.74%	
		Diversity perception GPTW	<b>84%</b>	82%	81%	79%	
<b>Smart Working</b>		Participation rate to the Well Being at Work	<b>75%</b>	77%	79%	84%	
		Great Place to Work Index Rate	<b>59%</b>	58%	57%	50%	
		Absenteeism Rate %	<b>2.70%</b>	2.78%	2.50%	2.73%	
		Total number of collaborative communities	<b>1138</b>	267	<b>218</b>	271	

# A complete and transparent CSR reporting at the heart of Worldline business (2/2)

CSR CHALLENGE	ASPECTS	RELEVANT KPIS	2018	2017	2016	2015
<b>ENDORISING OUR BUSINESS ETHICS WITHIN OUR VALUE CHAIN</b>	<b>Ethics and Compliance</b>	Significant fines and number of non monetary sanctions for non compliance	<b>0</b>	0	0	0
		% of employees trained in Code of Ethics – Elearning	<b>95%</b>	95%	82%	71%
		% of management employees trained in Code of Ethics – Physical	-	77%	-	68%
	<b>Strong Suppliers partnership</b>	% of new strategic suppliers evaluated by EcoVadis	<b>38.4%</b>	30%	26%	N.A
		% of total expenses assessed by EcoVadis	<b>50.2%</b>	49.04%	47%	N.A
		Proportion of spending on local suppliers at significant locations of operation	<b>86%</b>	86%	88%	84%
<b>LEVERAGING THE ECO EFFICIENCY OF OUR DATA CENTERS AND OFFICES</b>	<b>Eco efficient operations</b>	Number of sites certified ISO 14001	<b>9</b>	9	9	9
		Energy consumption within the organization (Gj)	<b>301349</b>	281972	265636	248258
		Energy intensity per revenue (Gj)	<b>189</b>	225	239.80	232.39
		Energy intensity per employee (Gj)	<b>30</b>	37.13	42.18	41.17
		Total CO <sub>2</sub> emissions (t)	<b>10074</b>	11253	11841.8	10329.6
		CO <sub>2</sub> emissions per revenue (t)	<b>6.81</b>	8.98	11.05	9.7
		CO <sub>2</sub> emissions per employee (t)	<b>1.07</b>	1.48	1.96	1.7

# Steady year-on-year improvement of Worldline CSR ratings demonstrating commitment to CSR excellence

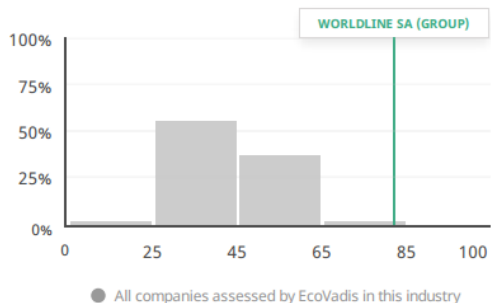
● 2015 ● 2016 ● 2017 ● 2018 ● 2019



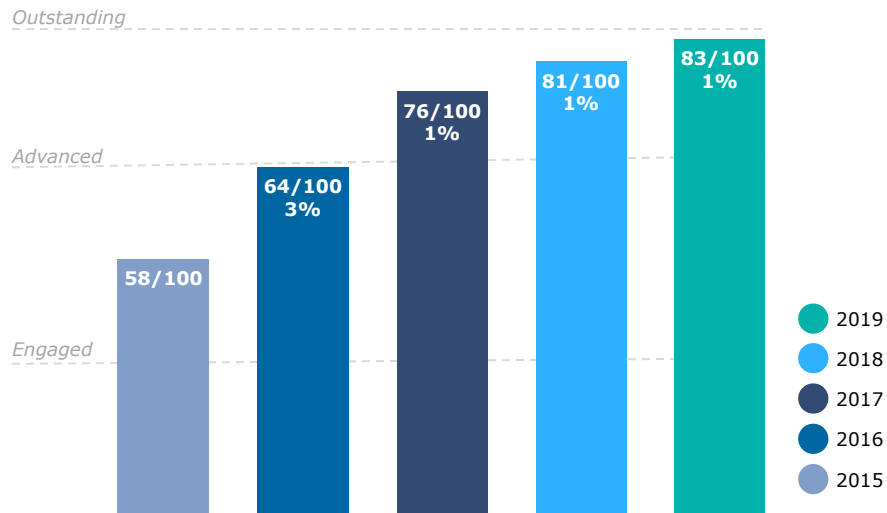
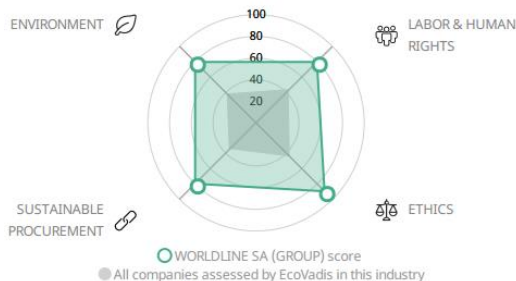
ecovadis



# An IT leadership with EcoVadis assessment: Worldline obtained a 83/100 score in 2019



**83** /100  
99th  
percentile



# Worldline ranked in the TOP 10 companies for its CSR performance (MSCI, Sustainalytics)



ESG RATING **AA**



**78**

### Overall ESG Score

Leader  
Outperformer  
Average Performer  
Underperformer  
Laggard

**4**  
out of  
**229**

### Relative Position

Leader

#### LARGEST 10 INDUSTRY PEERS (SOFTWARE & SERVICES)

	CARBON EMISSIONS	HUMAN CAPITAL DEVELOPMENT	PRIVACY & DATA SECURITY	CORPORATE GOVERNANCE	RATING AND TREND
SAP SE	***	****	***	**	AAA ↔
MICROSOFT CORPORATION	***	***	****	***	AAA ↔
INTERNATIONAL BUSINESS MACHINES CORPORATION	***	***	****	**	AA ↔
<b>WORLDLINE S.A.</b>	***	****	****	**	<b>AA ↔</b>
VISA INC.	***	****	**	****	A ↑
ALPHABET INC.	***	****	***	.	A ↔
MASTERCARD INCORPORATED.	***	***	***	****	A ↑
ORACLE CORPORATION	***	***	****	.	A ↔
TENCENT HOLDINGS LIMITED	***	****	**	**	BBB ↔
FACEBOOK, INC.	***	**	.	***	BB ↓
ALIBABA GROUP HOLDING LIMITED	**	****	.	.	B ↔

QUARTILE KEY: . Bottom Quartile \*\*\*\* Top Quartile  
RATING TREND KEY: ↔ maintain ↑ upgrade ↑↑ two or more notch upgrade ↓ downgrade ↓↓ two or more notch downgrade

Top 5 Companies	Score	Peers (Market cap \$13-\$14bn)	Score
1. Wipro Limited	92	<b>Worldline SA</b>	<b>78</b>
2. Tech Mahindra Limited	84	Symantec Corporation	73
3. Atea ASA	78	GoDaddy Inc	48
4. <b>Worldline SA</b>	<b>78</b>	Paycom Software Inc	45
5. Tieto Corp	76	SS&C Technologies Holdings, Inc.	43

# How Worldline aims to reduce everyday its carbon footprint?

**Reduce energy consumption through ISO 14001 sites certification & Invest in low consumption technologies for offices and data centers**

**Design Eco-efficient payment terminals**

**Move to renewable electricity**

**Offset 100% of the remaining CO2 emissions including travels**



**In 2019, Worldline became THE first carbon neutral company in the payment industry!**



# Worldline key ESG commitments for software & services markets

## CYBER SECURITY

- 1 Maintain a high level of Security certification ISO 27001 across the organization
- 2 Strengthen services related to our Center of Security operations
- 3 Continue to keep Incident resolution above 95% in alignment with security policy
- 4 Train 100% of our employees on a yearly basis regarding PCI

## DATA PRIVACY

- 1 Perform 100% of CADP on all processing activities
- 2 Train 100% of our employees on a yearly basis regarding security and data protection
- 3 Ensure privacy based on European standards via Atos Binding Corporate Rules.
- 4 Our services and solutions foresee privacy from the very beginning and as a standard as we address data protection already during design and as a default.

## HUMAN CAPITAL

- 1 Propose to all employees individual development plan
- 2 Ensure proposed trainings fully match employees request
- 3 Rebalance Gender Equity for all managing positions
- 4 Meet new employees expectations for Well-being@work program

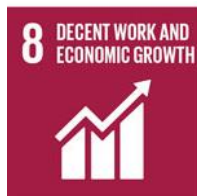
## ENERGY EFFICIENCY

- 1 Certify ISO 14001 all Data Centers and sites above 500 people
- 2 Reduce our carbon intensity each year by 2% in alignment with Atos target to reduce by 10% by 2020
- 3 Double the part of renewable energy in our electricity consumption
- 4 Offset all CO2 emissions from our activities (Data Center, offices and travel) and CO2 emissions for terminals lifecycle by 2020

# Worldline Contribution to the United Nations Sustainable Development Goals

## EXTERNAL

**Products & services**



## INTERNAL

**Programs & policies**



# Worldline commits to the climate action and signs the French Business Climate Pledge

Worldline, alongside 98 other major French companies, has made a firm commitment to fight against climate change, by signing the French Business Climate Pledge.



## Worldline

### Worldline at a glance

Worldline is the European leader in the payments and transactional services sector. With more than 45 years of experience, Worldline is one of the main players in the ESBIC market. The Group operates across the entire extended value chain of payment services activities, providing a full range of solutions to financial institutions, merchants, businesses and government entities.

### Our climate strategy

In order to fight climate change, Worldline has defined a low-carbon environmental strategy consistent with the 2-degree scenario undertaken within the framework of COP 21. This strategy concerns the energy efficiency of our data centers and offices, but also the emissions related to our payment terminals and business travel. Worldline also has a Green IT strategy implemented in 2018, ranging from the energy efficiency of its data centers and offices to the eco-design of its payment terminals, as well as the application of policies for experts with the objective of eco-designing software and applications.

### The fight against climate change as the main ambition

Worldline has structured its environmental strategy around the following commitments:

2020 Objective	Achievement
Obtain ISO 14001 certification for all its data centers and sites with more than 500 employees.	In 2018, Worldline had 9 ISO 14001 certified sites. The 100% should be achieved by the end of 2020 with the certification of sites in Switzerland, the Netherlands, India and France.
Reduce carbon intensity by 2% each year (in tons eq. CO <sub>2</sub> /Million euros)	Since 2014, Worldline has already reduced its emissions by 83% for its data centers (and by 11% for all its activities, in terms of intensity). Worldline reduced its emissions by about 18% in 2018 compared to 2017.
Supply 100% of total electricity consumption with renewable energy	In 2018, the percentage of energy used which comes from renewable sources is 92% in 2018.
Offset all CO <sub>2</sub> emissions from our data centers, offices, business travels and payment terminals by 2020.	In 2018, Worldline became the first company in the payment industry to neutralize its CO <sub>2</sub> emissions.
Achieve a PUE (Energy Efficiency Indicator) of 1.40 by 2020 for its strategic data centers.	The PUE of Worldline's data centers is continuously improving, currently at 1.70. It was 1.83 in 2011.

These commitments are part of Worldline's adherence to the City of Paris' "Paris Action Climat" Climate Charter in 2018 and are based on a large number of initiatives. With regard to its data centers, Worldline has decided to adopt a continuous improvement approach aimed at making them as energy efficient as possible:

- Increasing energy efficiency and therefore reducing PUE. Worldline has implemented innovative technologies and systematically selects energy-efficient IT and infrastructure equipment.
- Platform virtualization is a major focus in the renovation of IT equipment, which also contributes to optimizing energy performance.
- As part of its ISO 14001 certifications, Worldline has embarked on the generalization of actions to reduce the environmental footprint of its offices, such as:
  - The systematic deployment of energy-efficient computer equipment.
  - Investment in lighting based on LED technologies to replace traditional lamps and the installation of motion sensors in public spaces.
  - Raising employee awareness of eco-responsible actions continues to be an important aspect of empowering employees' practices.

# THANK YOU

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# Worldline, technological partner of the **Under the Pole** expedition



Worldline supports the polar **expedition Under The Pole** as a technology partner to facilitate and secure the production of multimedia content.

# Our sustainability timeline

