# WORDDINE HRDOUARIER 2019 REVENUE

Wednesday, October 23 2019

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## Disclaimer

This document contains forward-looking statements that involve risks and uncertainties, including references, concerning the Group's expected growth and profitability in the future which may significantly impact the expected performance indicated in the forward-looking statements. These risks and uncertainties are linked to factors out of the control of the Company and not precisely estimated, such as market conditions or competitors behaviors. Any forward-looking statements made in this document are statements about Worldline's beliefs and expectations and should be evaluated as such. Forward-looking statements include statements that may relate to Worldline's plans, objectives, strategies, goals, future events, future revenues or synergies, or performance, and other information that is not historical information. Actual events or results may differ from those described in this document due to a number of risks and uncertainties that are described within the 2018 Registration Document filed with the Autorité des Marchés Financiers (AMF) on March 21, 2019 under the filling number: D.19-0185 and the 2018 Universal registration Document including the 2019 half year report filed with the AMF on August 7, 2019 under the filling number: D.19-0745.

Revenue organic growth and Operating Margin before Depreciation and Amortization (OMDA) improvement are presented at constant scope and exchange rate. OMDA is presented as defined in the 2018 Registration Document. 2019 objectives have been considered with exchange rates as of December 31, 2018. All figures are presented in € million with one decimal. This may in certain circumstances lead to non-material differences between the sum of the figures and the subtotals that appear in the tables.

Global Business Lines include Merchant Services (in Argentina, Belgium, Brazil, Czech republic, France, Germany, India, Luxembourg, Malaysia, Poland, Spain, Sweden, Switzerland, The Netherlands, United Kingdom, USA), Financial Services (in Belgium, China, Estonia, Finland, France, Germany, Hong Kong, Indonesia, Italy, Latvia, Lithuania, Luxembourg, Malaysia, Singapore, Spain, Switzerland, Taiwan, The Netherlands and the United Kingdom), and Mobility & e-Transactional Services (in Argentina, Austria, Belgium, Chile, China, France, Germany, Spain, The Netherlands, and United Kingdom).

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# HIGHLIGHTS THIRD QUARTER 2019

## Gilles Grapinet CEO Worldline



## **Very solid third quarter**



Very solid +7.1% organic growth in Q3 2019 fully in line with the anticipated growth profile for the year

#### Strong performance in all Business Lines with notably an acceleration of Merchant Services with +8.0% organic growth

Signature of **numerous new customers** in Europe this quarter. Closing of the acquisition of equensWorldline minority interests:

- Faster than initially planned
- Very favorable financing conditions
- Confirmation of the double digit accretion expected on the 2020 EPS

SIX Payment Services integration fully on plan

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## All 2019 objectives confirmed



\*: Corresponding to an initial guidance of 23% to 24% pre IFRS 16 impact estimated at c.+180 basis points on OMDA.

# **REVENUE** THIRD QUARTER 2019

Eric Heurtaux CFO Worldline



#### **Constant scope and exchange rate figures reconciliation**

	Revenue				
In € million	Q3 2018	Reclassific ation in Pro forma	Scope effects**	Exchange rates effects	Q3 2018*
Merchant Services	142.4	+0.1	+116.9	+3.4	262.8
Financial Services	188.5	-0.1	+23.4	+0.8	212.6
Mobility & e-Transactional Services	79.8	0	0	-5.0	74.8
Worldline	410.7	0.0	140.2	-0.8	550.2

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\* At constant scope and September 2019 YTD average exchange rates

\*\* At December 2018 YTD average exchange rates

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#### Q3 2019 Revenue performance by Global Business Line

	Revenue				
In € million	Q3 2019	Q3 2018*	% Organic Growth		
Merchant Services	283.8	262.8	+8.0%		
Financial Services	225.6	212.6	+6.1%		
Mobility & e-Transactional Services	79.9	74.8	+6.8%		
Worldline	589.3	550.2	+7.1%		

\* At constant scope and Sept 2019 YTD average exchange rates



### Q3 2019 Revenue performance by Global Business Line







#### Merchant Payment Services

- High single digit growth in Commercial Acquiring thanks to strong double digit volume increase both in store and online; fast growth of vertical offers.
- Double digit growth in Omnichannel Payment Acceptance
- Back to stabilization of **Payment** Terminals: higher demand for VALINA's and synergies with SPS

#### Merchant Digital Services

 Less projects and volumes in Digital retail as well as lower kiosks revenue in the UK

- Double digit growth in Account Payments fueled by SEPA volumes, continuous growth on iDeal transactions, ongoing project activity for Commerzbank;
- Double digit growth in Digital Banking;
- Growth in **Issuing processing** driven by increased volumes on cards and strong authentication transactions;
- Acquiring Processing growing in a context of high comparison basis

- e-Ticketing double digit growth supported by the development of Tap2Use in Europe and by Latin America activity;
- Trusted Digitization: double digit growth thanks to good volumes and project activity, notably in Western Europe;
- Lower project activity in E-Consumer & Mobility this quarter.

\*: at constant scope and September 2019 YTD exchange rates

#### September 2019 YTD revenue by Global Business Line

	Revenue		
In € million	Sep YTD 2019	Sep YTD 2018*	% Organic Growth
Merchant Services	819.0	772.6	+6.0%
Financial Services	669.8	633.1	+5.8%
Mobility & e-Transactional Services	252.5	226.6	+11.4%
Worldline	1,741.3	1,632.3	+6.7%

\* At constant scope and Sept 2019 YTD average exchange rates



#### September YTD 2019 Revenue performance by GBL



#### Merchant Payment Services

- Double digit growth in *Commercial Acquiring* and in *Online & Omni-channel Payment Acceptance*
- Soft European market for
   **Payment Terminals**

#### Merchant Digital Services

 Less projects and volumes in Digital retail and less digital ticketing kiosks revenue in the United Kingdom.



- Mobility & e-Transactional +11.4%\*Services
- Issuing Processing supported by volume growth, increase of 3Dsecure & strong authentication transactions and software license revenue
- Account payments: volumes growth and ramp-up of large outsourcing contracts
- **Digital Banking**: good business trends, in particular related to PSD2
- Lower Acquiring Processing revenue due to high 2018 comparison basis

- Double digit growth in e-Ticketing: Tap2Use contracts in Europe and good activity in Latin America
- **Trusted Digitization**: Double digit growth from good transaction volume and project activity with various government agencies.
- Growth in E-Consumer & Mobility driven by Contact contracts and track & trace business.

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\*: at constant scope and September 2019 YTD exchange rates

#### **Completion of the acquisition** of the 36.4% minority stake in equensWorldline

Timing	Completion on <b>September 30, 2019</b> ahead of the initial • Efficient management of the closing process • <b>Trust established with regulators</b> over time
Valuation	<ul> <li>c.€ 1,070 million for the remaining 36.4% stake</li> <li>Implied acquisition multiple significantly below Worldline's current trading multiple</li> </ul>
Financing	<ul> <li>Transaction supported by a newly issued BBB (stable) investment grade rating received from S&amp;P and financed by:</li> <li>A 7-year €600 million convertible bond issued in July (60% conversion premium, zero coupon and yield to maturity of -0.96%); and</li> <li>A 5-year € 500 million bond issued in September (0.25% coupon; 0.35% yield, BBB rating from Standard &amp; Poor's).</li> </ul>
Financial	Overall negative financial cost for Worldline

• **Double digit accretion** expected on the earnings per share as soon as 2020.

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impact

# **COMMERCIAL BODERATIONAL PERFORMANCE** THIRD QUARTER 2019

## Marc-Henri Desportes Deputy CEO Worldline

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## **OBSERVATIONS ON LATEST BUSINESS TRENDS**

#### **Commercial acquiring**

+18% order entry growth within our Vertical markets (digital, hospitality, global retailers,...)

Very high retention rate on large customers contracts in all geographies Excellent customer satisfaction score

Strong double digit volume growth both in store and online

#### **Financial processing**

Issuing processing and acquiring processing volumes growing both above 10%

Very fast increase in mobile payment usage with the doubling of mobile wallet transactions Confirmed success of payment security offers such as Trusted Authentication and ACS (altogether +25%) driven by expansion of remote payments

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#### STRONG MOMENTUM ON SIX PAYMENT SERVICES INTEGRATION

## **MAIN Q3 2019 SIGNINGS**



Key achievements & business update

**e-Commerce:** signature of numerous new customers in Europe (Antwerp FC, Dovy, Verisure etc.)

Successful deployment of VALINA payment terminals

Acquiring & e-commerce platforms already compliant and live with **new 3D** Secure 2.0 standard

WeChat Pay launched in Switzerland

**UnionPay and Alipay** acceptance deployed in European airports



Financial Services

Key achievements & business update



Mobility & e-Transactional Services

Key achievements & business update

Several large contract renewals, notably:

- LBBW for SEPA payments until 2025
- A large financial institution in Central Europe.

Significant progress made on large commercial engagements in continental Europe

**PSD2 implementation:** access to account compliance now live thanks to Worldline Digital Banking platform

Launch of several new services or service extensions, e.g.:

WL Trusted Authentication extended with browser-based strong customer authentication feature e-Ticketing: ticketless smartphone solution for the Navigo pass launched for Île-de-France Mobilités (Paris region) Extension of the contract with Thalys International for on board ticketing devices;

Several new contracts signed with a Latin American **health insurance payment system** to digitize and validate medical prescriptions;

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Contract extension with a French Telecommunication operator for the provision of **WL Contact** 

### **48H TO CO-CREATE THE FUTURE OF PAYMENTS**

25 FINTECHS COMPETING	— Worldline —	8 WORLDLINE'S ASSETS Online payment gateway
15 CHALLENGES	E-PAYMENTS	New generation terminals Commercial Acquiring
PROPOSED BY 11 CLIENTS	CHALLENGE	WL Merchant Wallet WL Instant payments Open Banking
15 COUNTRIES REPRESENTED	17-19 Sept. 2019 - FRANKFURT	WL Trusted Authentication WL 1-click Issuing
1 GRAND PRIX	<b>15 CHALLENGES WINNERS</b>	1 SPECIAL PRIZE
One Visage <sup>®</sup>		<b>₽</b> ³ cloudasset
for its biometric digital identity solution to the digital identity challenge Leveraging WL Merchant wallet, WL Trusted Authentication & VALINA	ACCOR	for its digital gateway solution to the in-store instant cards issuing in app challenge Leveraging WL 1-click Issuing

**NEW** Worldline e-Payment Booster Program supporting start-ups and fintechs with easy access to payments.

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# **CONCLUSION** THIRD QUARTER 2019

Gilles Grapinet CEO Worldline



## **Q3 2019 KEY TAKEAWAYS**



# QGA SESSION THIRD QUARTER 2019

## Gilles Grapinet CEO Worldline



# PRESENTATION DISTRICT OF CONTRACTOR OF CONTA

FINANCIAL COMMUNICATION

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#### WORLDLINE: EMPOWERING THE CASHLESS SOCIETY

#### **C. €2.2 bn** ANNUAL REVENUE<sup>\*</sup>

#### **C. 11,500** EMPLOYEES

#### 32 COUNTRIES



#### MERCHANT SERVICES

- Commercial
   Acquiring
- Omnichannel Payment Acceptance
- Payment Terminals
   Solutions
- Digital Retail Services

> €1.0 billion annual revenue (47%)

**400K+** Merchants in Europe



FINANCIAL SERVICES

- Issuing Processing
- Acquiring Processing
- Account Payments
- Digital Banking

€0.9 billion annual revenue (39%)

**320+** Financial Institutions

#### MOBILITY & E-TRANSACTIONAL SERVICES

- Trusted Digitization
- eConsumer & Mobility
- e-Ticketing

€0.3 billion annual revenue (14%)

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**350+** Customers on various industries

6

\*: 2018 pro forma revenue

# A best-in-class execution since IPO consolidating and strengthening Worldline leadership in Europe



# Powerful transformation of Worldline's financial profile since IPO thanks to the combination of organic growth and M&A



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# Solid execution of a visionary consolidation strategy since IPO



Anchored M&A strategy in Worldline DNA fueling growth, value creation and innovation Successful integration of 8 acquisitions in a record time (3 years)

Selective approach with limited amount of cash deployed: €0.7bn

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# Worldline today: a unique pan-European payment champion, with an unrivalled industrial scale, reach...



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Non bank acquirer in continental Europe excl. Russia – Source: BCG
 In number of transactions processed in UE – Source: ECB
 online acceptance in number of transactions – Source: Nilson Report 2017; company information and BCG analysis

#### ...and a full coverage of the payment value chain

	Financi	ial Services			Merchant	services			MetS
	Issuing transaction processing	Services to cardholders and issuers	CSM1	Credit/Debit transfers	Services to merchants	Acquiring transaction processing	Commercial acquiring	Acceptance POS /eCommerce	Services to new digita businesses
worldline (inc. SPS)									
nets:	•	•	•	•	•	•	•	•	
Fırst Data. + <mark>fiserv.</mark>	•	•		•	•	٠	•	•	
worldpay + 📛 i 🗲	•			•	•	•	•	•	
ingenico,					•	٠	•	•	
wirecard	•				•	•	•	•	
globalpayments + TSYS	•	•			•	•	•	•	
adyen					٠		•	•	
<b>≋</b> sia	•	•	•	•		•		•	
ΠΕΧΙ	•	•	•	•	•		•	•	

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Source: Best estimates from the company based on available public information - <sup>1</sup> Clearing and Settlement Mechanism.

# A growing and resilient environment with attractive fundamentals



Our addressable market is structurally growing and highly resilient thanks to regulation, societal macro trends and technology



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bank annual reports 2017 (2) Source: Instant Payment and post PSD2 landscape, Ovum Ovum Mobile Payments Forecast 2014-2021.

(5) Source: eMarketer 2016 (6) Source: McKinsey - Global payments 2018

# The number of cashless transactions has constantly increased between 2007 and 2016, with low correlation to global GDP growth



- The growth of the payments market is driven by resilient trends such as increasing usage of credit and debit cards and development of e-wallet transactions
- Mature markets represent 66.3% of transactions and have been growing at a rate of 7% since 2012

Source: Capgemini World Payments Reports from 2008 to 2018

#### The European Payment market in need of a lead consolidator with Worldline's solid track record, financial flexibility and ambition



#### Worldline's ambition, more than ever, is to lead the next wave of consolidation of the European payment market

 $\checkmark$  Pursuing the external growth strategy implemented since IPO

 $\checkmark$  Focus on Merchant services and Financial services opportunities in Europe

✓ Leveraging European intimacy, rejuvenated strategic flexibility and availability of numerous opportunities

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# An ambitious and recognized Corporate & Social Responsibility program





## A premium brand with sustainability at the core of its business

#### model



Building clients' trust with fully available & secured platforms

. . . . . . . . . . . . .



Reinforcing value for clients through sustainable & innovative solutions

. . . . . . . .

Being a responsible employer by revealing our employees' potential

. . . . . . . . . . .

. . . . . . . . . . .

Endorsing our business ethic within our value chain

6

Leveraging the eco-efficiency of our data-centers and offices

#### Worldline Contribution to the United Nations SDGs



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Worldline in the top 1% of the most invested companies in terms of Corporate Social Responsibility (CSR) Source: ecoVadis

## Worldline corporate and CSR governance (1/2)

Shareholding structure	• As at June 30, 2019:	
	• Atos: 27.3%	
	• SIX Group AG: 26.9%	
	Employees & management: 0.3%	
	Treasury stock: 0.3%	
	Free Float: 45.2%	
	Note: Capital Group of Companies disclosed in July 2019 an upward 5% threshold crossing with a 5.9% stake	

Board of Directors	<ul> <li>Board to consist of <b>13 members</b>, of which 3 Atos appointees (including the Chairman), 2 SIX Group appointees, the CEO, 6 independent directors, and1 employee representative.</li> </ul>
	<ul> <li>Board of Directors composition reflecting perfectly the new shareholding structure</li> </ul>
	Consistent with recommendations of AFEP-MEDEF code
	Directors appointed for 3 years
	<ul> <li>Separation of Chairman and CEO functions</li> </ul>

## Worldline corporate and CSR governance (2/2)

Board committees	<ul> <li>Audit Committee         <ul> <li>6 members, out of which</li> <li>4 independent directors</li> <li>Chaired by an independent director</li> <li>Chaired by an independent director</li> </ul> </li> <li>Committees in line with recommendations of AFEP-MEDEF Code</li> <li>Investment Committee: 4 members, incl. 1 independent director</li> <li>Strategy &amp; Innovation Committee: 5 members, incl. 1 independent director</li> </ul>		
Management	<ul> <li>Non executive Chairman of the Board: Thierry Breton</li> <li>CEO: Gilles Grapinet</li> <li>Strong Management team with long experience in the industry</li> <li>Key decisions subject to Board prior approval (+ in certain instances, audit committee opinion)</li> </ul>		
<ul> <li>CSR Governance</li> <li>Quarterly CSR management review : Gilles Grapinet + Management Committee members</li> <li>Quarterly Environmental board : CSR officer, Environmental managers, Head of Atos Environment</li> <li>CSR committee on weekly basis : All CSR members</li> </ul>			

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#### A well balanced governance structure



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# New 2019-2021 roadmap: "More of the same but stronger"


#### Key strategic axis of the 3 year roadmap:

#### Accelerating the company based on demonstrated track record

SCALE & REACH	Fully leverage Worldline Pan-European competitive advantage
LARGE DEALS EXPERTISE	Maintain commercial focus on large outsourcing deals and new bank alliances
FOCUS ON ONLINE	Grow above market Worldline online and omni-channel payments, leveraging One Commerce Hub and digital banking
INNOVATION & INVESTMENT	Ensure successful market breakthrough with latest differentiating offers
INTEGRATION KNOW-HOW	Enable <b>fastest</b> possible <b>delivery</b> of SIX Payment Services and equensWorldline <b>synergy plans</b>
M&A TRACK RECORD	More than ever, maintain an <b>absolute priority</b> and focus on the next wave of <b>European payment consolidation opportunities</b>

Make Worldline **the n°1** payment industry **employer brand** through **talent & expert attraction and developments policies** and **Tier 1 CSR** achievements

## Adapting corporate governance and preparing for the full standalone status

## Adapting the corporate governance

- Increase from 4 to 6 independent board members (out of 12)
- Reduction from 5 to 3 of Atos appointed board members
- Worldline CEO full time dedicated to Worldline



#### **Improving corporate structures**

- Disentanglement from Atos IT systems and mutualized support functions
- Fast termination of service agreements

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Strengthened corporate teams and internal IT systems

#### Designing our future cooperation with Atos: the Atos & Worldline Alliance

- Comprehensive industrial, technological and commercial alliance
- HR Mobility programs
- Mutually beneficial arm-length cooperation
- Joint-governance

#### Internal and external communication activities with all stakeholders

### Taking advantage of the projected stand-alone status: **3 new strategic levers for a rejuvenated M&A potential**



Renewed **ability to welcome new banking communities** in Worldline through further capital increase

**Standalone computation** of Worldline's net debt to EBITDA **financial leverage** ratio

Significant **improvement** of Worldline's share **liquidity** 

## Reload firepower to proceed with new M&A in the background of next consolidation wave

# Worldline

Largest EU countries still to participate in Payment industry Consolidation

France, Spain, Italy, Sweden, Portugal, ... Bank-friendly strategy & recognized track-record

of value-creative and optimized M&A transactions for Banking communities Rejuvenated Strategic flexibility to adapt to each specific situation

Equity – cash & debt – JV – Alliances & industrial partnerships

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## 2019-21 ambition



\*: excluding impacts from IFRS16 adoption

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## 2019-2021 3 year Financial Ambition

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#### Worldline + SIX Payment Services 2018 pro forma revenue and OMDA





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#### Main 2019 – 2021 revenue growth drivers

	TRENDS	REVENUE
MS	<ul> <li>Improved geographical mix</li> <li>Favorable product mix (more online, less terminals)</li> <li>Strong trends in commercial acquiring and launch of new generation of payment terminals</li> <li>Top-line synergies with SPS</li> </ul>	• High single digit growth rate
) FS	<ul> <li>Strong pipeline of large and medium size opportunities</li> <li>Leadership position avantage in Europe</li> <li>Recurring project activity driven by regulation and spoton offering</li> </ul>	Above 5% growth rate
ි MeTS	<ul> <li>Solid pipeline of opportunities</li> <li>Ramp-up of volumes on existing platforms</li> <li>Internationalization of key offerings</li> </ul>	<ul> <li>MeTS average growth rate in line with the Group over the period</li> </ul>

#### Worldline's 2019 - 2021 objective: Between 7% and 8% revenue CAGR

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#### Main 2019 – 2021 OMDA improvement drivers



#### +400bp to +500bp OMDA margin improvement in 2021 vs 2018 PF

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## Free cash flow main assumptions

#### Capex

Between 5% to 6% of revenue over the period

Change in working capital

Assumption: slight contribution

Acquisition costs and synergy implementation costs

Yearly synergy implementation costs in line with incremental OMDA synergy benefit

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#### **Tax rate**

Tax rate based on ETR at 24%

#### €370m to €410m in 2021,

representing between 75% and +95% increase compared with 2018

#### **Cash and Profitability: the way to continue to grow** Mid-term leverage target of 1.5x to 2.5x net debt/OMDA



Note: (1) Max leverage

Estimated **M&A firepower** of **circa €1.4bn in 2018** without capital increase, exceeding €3 bn by the end of 2021

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## **Our latest terminal: YUMi**



 Multifunctional 360° rotation to fit a wide range of use cases

•A single, customer-facing touch screen for customer-merchant interactions

Sleek, robust and ergonomic
 design shaped for comfortable
 handling and interactions

•Openness to approved thirdparty Android-based apps

•A separate landing zone for NFC • no interference with screen



reddot award 2019 winner industrial design

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