



# Q3 2022 Revenue

October 25<sup>th</sup>, 2022

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# Q3'22 Highlights

Gilles Grapinet  
*Group CEO*

# Q3 2022 highlights

## Strong Growth in MS reaching +13.6% in Q3'22



4<sup>th</sup> quarter in a row delivering  
a solid double-digit organic growth

Strong commercial dynamics  
(market share gains and volumes growth)

## FS and MeTS performance in line with H1'22 trends



FS delivers in line  
with anticipated full year trajectory

Positive underlying growth for MeTS  
on a high comparison basis

## TSS closing executed



Closing announced on Oct. 3<sup>rd</sup>, 2022

€1.4bn cash-in\*

Up to €0.9bn in preferred shares\*\*

## Acquisition of technology assets enhancing Worldline portfolio



### SoftPos

New micro merchants value proposition

Online Payment Platform  
C2C marketplace solution

## 2022 guidance confirmed

\* Of which c.€1.1bn received in 2022 and c.€0.3bn to be received in January 2023

\*\* exposure to the future value creation of Ingenico through the preferred shares and linked to Apollo exit



# Deep dive on Merchant services dynamics

Marc-Henri Desportes  
*Group Deputy CEO*

# Q3'22 focus on MS commercial activity

*Market share gains with existing and new large clients and offering & solutions enlargement with key partnerships signed*

## MS wins & upsells with large clients



Lufthansa



EW EUROWAG



## MS Key partnerships signed



Worldline Tap-on-Mobile payment app certification by Zebra allowing specialized integrators and partners to add payment on their Android devices



Single API integration dedicated to eCom merchants allowing connection to a vast and full suite of payment methods boosting conversion rate



Single native integrated solution allowing BigCommerce merchants to enable Worldline end-to-end acceptance & acquiring solutions on all their eCom stores

# Enrichment of Worldline value proposition in both instore and online

## Addressing new market segments with SoftPos and OPP

55%\*

 **SoftPos**

### Strong value-added Tech offering

**Technology allowing payment acceptance on Android devices**

off-the-shelves devices like smartphone & tablets

**Security certified by PCI Board, Visa and Mastercard**

contactless cards & digital wallets, PIN on glass

**Stand-alone App or integrated with 3rd party Apps**

**SaaS plug & play solution or hosted on customer premises**

### Cross-sell opportunities leveraging Worldline scale

**Small & micro merchants**

Full digital UX  
High compatibility  
Low recurring costs  
VAS

**Large merchants**

Easy to integrate  
Highly secured  
Customization / VAS  
Fast payments

**Partners**

Easy to integrated  
Smart API  
White label  
Traceability (for billing)

40%\*

 **ONLINE PAYMENT PLATFORM**

### Strong value-added Tech offering

**Native platform covering all the needs of marketplaces**

Specific focus on C2C  
B2C readiness

**Full suite of payment features**

Payment splits, pay-in, instant pay-out, escrow, virtual IBAN

**Strong onboarding know-how, API based**

Automated consumers KYC  
Live support  
Dispute management

**Proven Tech track-record serving >100 marketplaces**



### Opening new opportunities for Worldline eCom

**Address the fast-growing C2C marketplace market**

95% of volumes still in cash

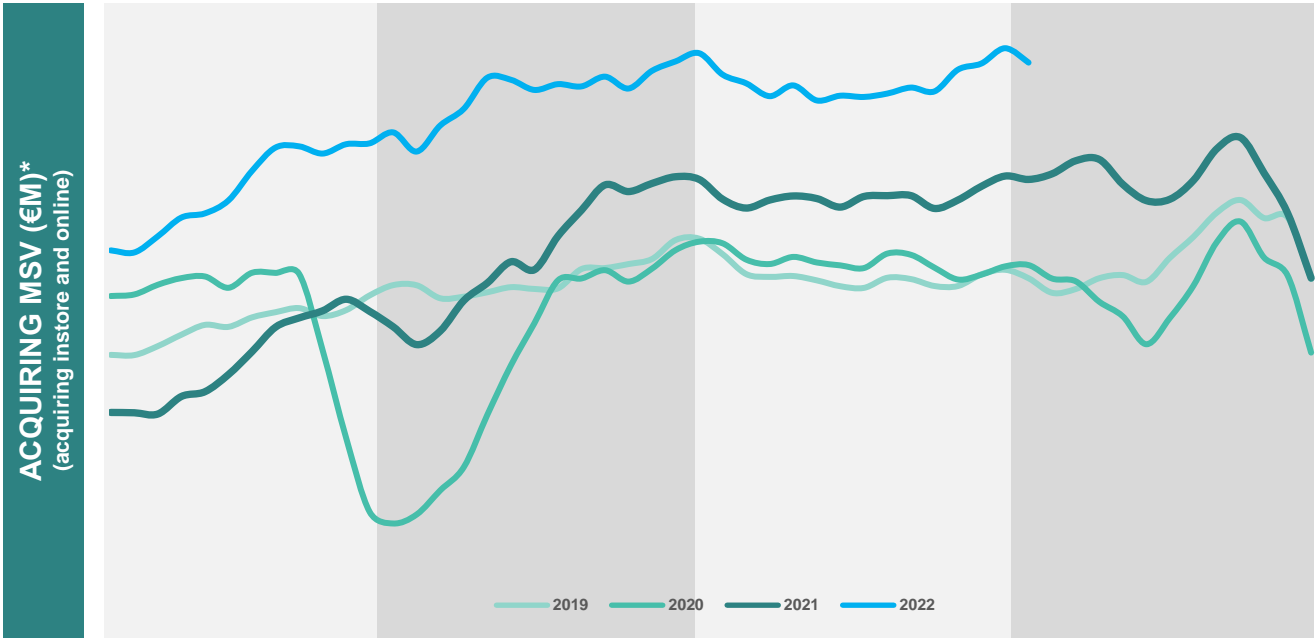
**Perfect fit with OPP leveraging WL scale and reach**

WL acquiring and S&M coupled with OPP Tech know-how

\* Call options to reach 100% of ownership in FY'24 for SoftPos and in FY'26 for OPP

# Steady acquiring MSV growth in Q3 2022

Double-digit growth vs. Q3'19



## Strong MSV growth in Q3'22

### Worldline own acquiring MSV Q3'22

€90bn

+17% vs. Q3'21

+33% vs. Q3'19

### Transaction volumes fueled by both instore and online

Instore MSV +16% vs Q3'21

Online MSV +23% vs Q3'21

### Beginning of Q4'22 still in a solid trajectory driven by instore and online

\* Rolling 3-week average transaction volumes in euro millions on acquiring activities





**Q3'22**

# Financial performance



**Gregory Lambertie**

*Group CFO*

# Q3 2022 and 9M 2022 revenue performance

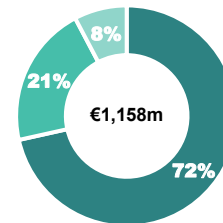
## Global business lines overview

### Q3 2022 Group Revenue




(in €m)		Q3 2022	Q3 2021*	Organic Growth
Merchant services		828	729	+13.6%
Financial services		241	237	+1.5%
MeTS		89	86	+3.4%
<b>Worldline</b>		<b>1,158</b>	<b>1,053</b>	<b>+10.0%</b>

\* At constant scope and March 2022 YTD average exchange rates

### Q3 2022 Group Revenue / GBL

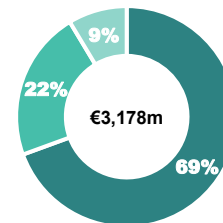


### 9M 2022 Group Revenue

(in €m)		9M 2022	9M 2021*	Organic Growth
Merchant services		2,206	1,910	+15.6%
Financial services		698	682	+2.3%
MeTS		274	255	+7.3%
<b>Worldline</b>		<b>3,178</b>	<b>2,847</b>	<b>+11.6%</b>

\* At constant scope and March 2022 YTD average exchange rates

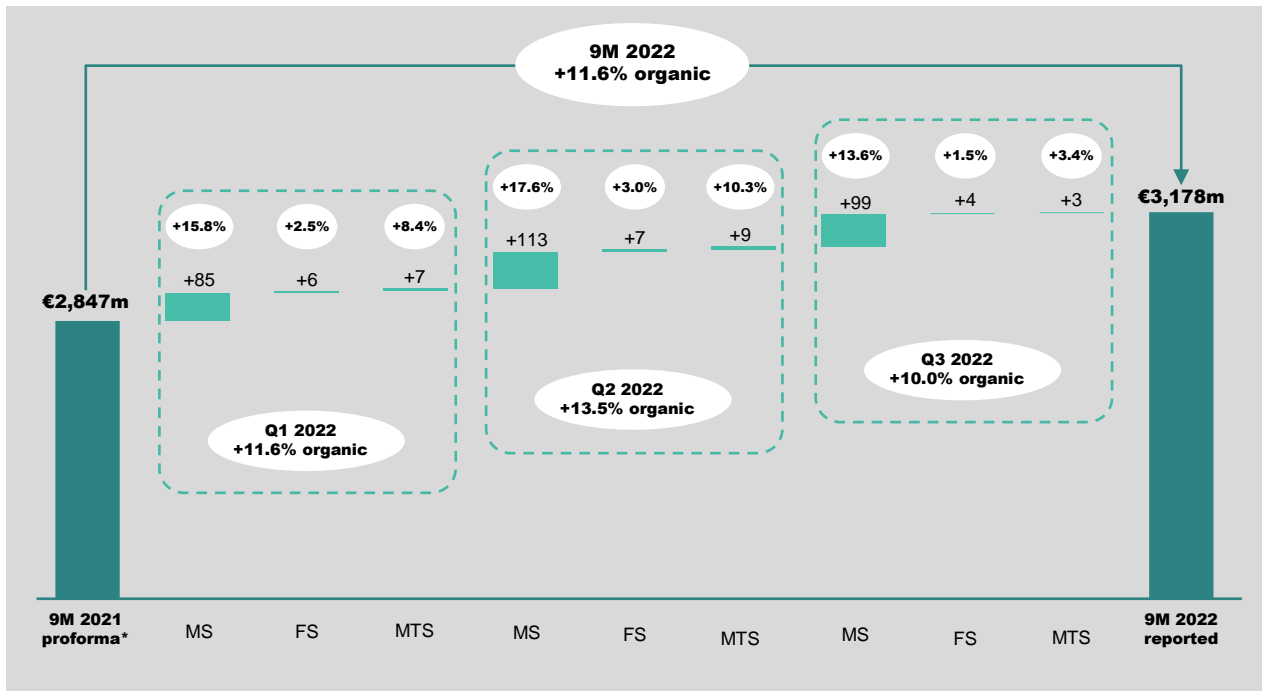
### 9M 2022 Group Revenue / GBL



\* Q3 & 9M 2021 revenue at constant scope and exchange rates

# 9M 2022 revenue building blocks

## Steady growth in Merchant Services



\* 9M 2021 revenue at constant scope and exchange rates

### Focus on Q3 2022 dynamics

**Q3 2022 organic growth of 10.0%**

- Strong 13.6% growth in Merchant Services** fueled by a steady growth in commercial acquiring across all geographies and customer segments
- Financial Services up 1.5%**, still impacted by the effect of historical contract renewals but compensated by several commercial developments
- 3.4% growth in Mobility & e-Transactional Services** supported by a good commercial dynamics in Trusted Digitization and e-Ticketing

# Merchant Services

Q3 2022 highlights



€828m revenues  
+13.6% organic growth

## COMMERCIAL ACTIVITY: Q3 2022 ACHIEVEMENTS

- **Numerous wins** and partnerships, **in-store and online**, with among others:



Lufthansa



**Solid performance** led by a steady growth in transaction volumes on instore, while online volumes remains very high

- **Commercial Acquiring:** High-teens organic growth with almost all geographies and customer segments contributing, in particular SMBs and large retailers, a strong performance from DCC products and the solid trend experienced during the holiday period boosting travel and hospitality verticals
- **Payment Acceptance:** Mid-single digit growth led by Global Sales & Vertical and digital customers with the recovery from the Travel vertical mostly compensating the stop of Russian activities in March. Excluding the Russian effect, Payment Acceptance activities are up low teens organically in Q3'22
- **Digital Services:** Low-teens organic growth with contrasted situation per geography, particularly a strong dynamic in Germany, France and UK, more than offsetting the low performance in the digital healthcare market

# Financial Services

## Q3 2022 highlights



€241m revenues  
+1.5% organic growth

### COMMERCIAL ACTIVITY: Q3 2022 ACHIEVEMENTS



5-years outsourcing back-office contract covering **Instant Payment and Clearing & Settlement** mechanism for DFM via its payment license partner Volkswagen Bank

**Q3 performance in line with expected full year trajectory** with good volumes and new commercial developments offsetting the temporarily effect of large historical Equens contract renewals that have been successfully extended end of 2021 and impacting both Issuing and Acquiring processing activities

- **Card-based payment processing & acquiring:** Positive growth vs. Q3'21 driven by good dynamics in APAC as well as improved transaction volumes mainly in Belgium and Finland, offsetting the effect of large historical contract renewals that impacts the performance since end 2021
- **Digital Banking:** Soft performance, despite higher authentications volumes related to eCommerce transactions due to the enforcement of PSD2 regulation and country expansion
- **Account Payments:** Soft growth with less project activity this quarter, but still good developments on the Unicredit contract, now in run phase
- Overall **significant pipeline of new projects**

# Mobility & e-Transactional Services

Q3 2022 highlights



€89m revenues  
+3.4% organic growth

## COMMERCIAL ACTIVITY: Q3 2022 ACHIEVEMENTS



8 years contract to supply a **call center solution** setting up and rolling out **Worldline Contact solution** for the management of incoming and outgoing calls

**Positive underlying growth on a high comparison basis** led by **high project activity with existing and new customers** and **solid transactional revenue** from increased volumes

- **Trusted Digitization:** Double-digit growth driven by new projects signed, increased volumes on Tax collection and Digital Healthcare and good momentum on support and project activity on eHealth solutions
- **e-Ticketing:** Double-digit growth fueled by increased volumes in transportation and higher fare collection in Latin America, coupled with several development projects
- **e-Consumer & Mobility:** Contact activity impacted by the re-insourcing of a secured mail telco operator contract partially offset by the ramp-up of newly signed contract and increased activities of our new cloud solutions, while connected living was impacted by high comparison basis



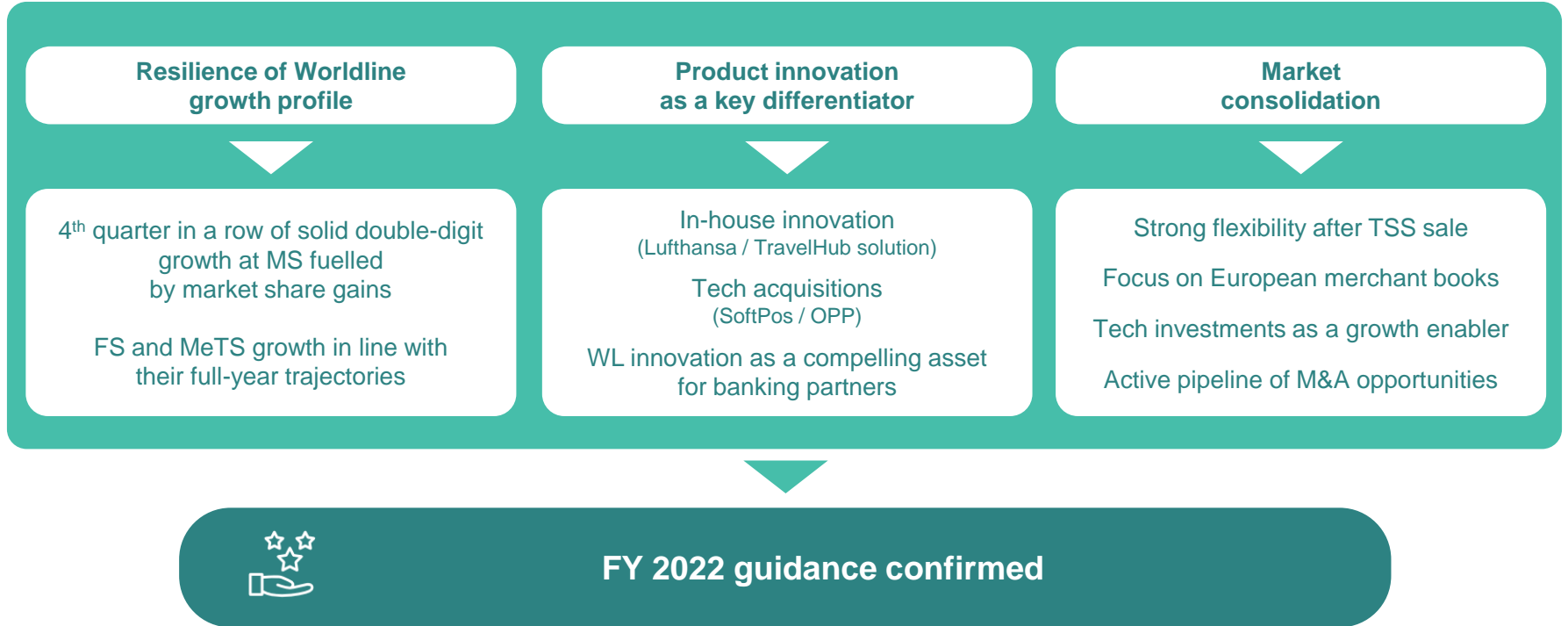
**Q3'22**

# **Key take-aways**

**Gilles Grapinet**  
*Group CEO*

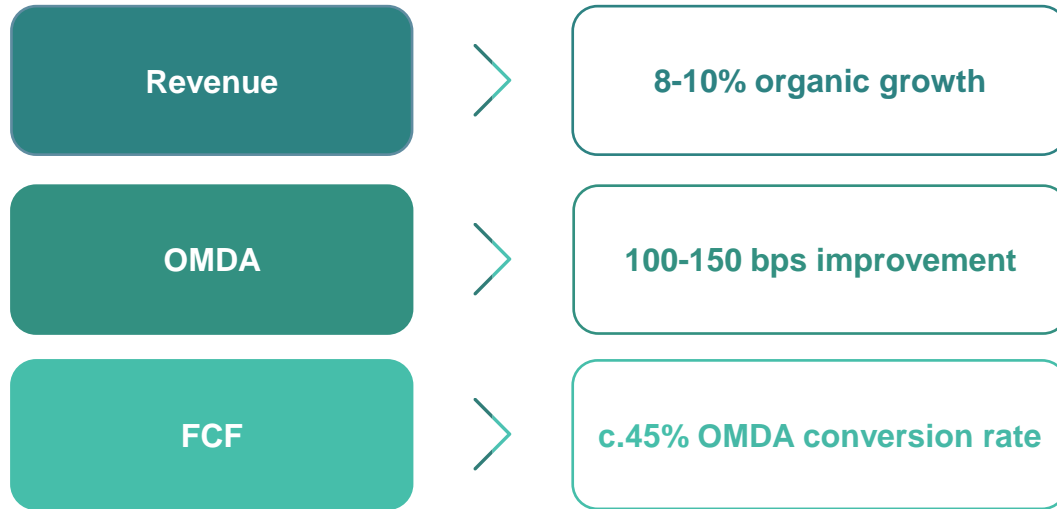
# Key take-aways

*Solid execution in a volatile and adverse macro environment*





# FY 2022 guidance





# Q&A

# Thank you

For more information,  
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